



STATE OF ALABAMA
ALABAMA PUBLIC SERVICE COMMISSION
P.O. BOX 304260
MONTGOMERY, ALABAMA 36130-4260

CYNTHIA LEE ALMOND, PRESIDENT

LUKE D. BENTLEY IV, EXECUTIVE DIRECTOR

JEREMY H. ODEN, COMMISSIONER, PLACE 1

CHRIS V. BEEKER, III, COMMISSIONER, PLACE 2

M E M O R A N D U M

DATE: April 28, 2026

TO: Commissioner Cynthia Lee Almond
Commissioner Jeremy H. Oden
Commissioner Chris V. Beeker, III

FROM: Jeff Johnston, Director *JJ*
Utility Services Division

SUBJECT: Agenda for May 5, 2026 Commission Meeting.

The following items will be presented to the Commission during the regular May 5, 2026 Commission Meeting.

CONSUMER SERVICES REPORT

BASIC SERVICE ONLY

Company	Service Category	Total Inquiries	Service Outage	Service Quality	Service Connection	Service Disconnection	Billing Issues	Payment Issues	Lifeline	Request Info Only
ILEC	Residential									
	Business									
CLEC	Residential	1		1						
	Business	1					1			
TOLL	Residential									
	Business									
OTHER	Residential	3								3
	Business									
Total Under PSC Complaint Jurisdiction		5		1			1			3

OTHER RETAIL SERVICES/ISSUES

Service Category	Total Inquiries	Toll Service	Internet Service	Slamming Cramming	Wireless Issues	Number Porting Issues	Video CATV	Inmate Calling Service	Request Info Only
Residential	2		2						
Business									
Total	2		2						
Not Under PSC Jurisdiction	2		2						
Under PSC Jurisdiction									

Other Retail Services/Issues Under PSC Jurisdiction (Above)	0
Basic Service Inquiries Under PSC Jurisdiction (Previous Page)	5
Total Telecom Inquiries Under PSC Jurisdiction (Non-referrals)	5
Inquiries Not Subject to PSC Jurisdiction	2

Referred Inquiries (Waived Complaint Jurisdiction)	
Residential	3
Business	2
TOTAL	5

TOTAL TELECOM INQUIRIES			
Under PSC Complaint Jurisdiction	Waived Complaint Jurisdiction (Referrals)	Received But Not Under PSC Jurisdiction	Total Received
5	5	2	12

Gas Agenda

NATURAL GAS

Docket 18046 and SPIRE ALABAMA INC. -- Division Report on Rate RSE as of March 31,
18328 2026

Based on preliminary figures at point-of-test March 31, 2026, the projected RSE return on average common equity for the fiscal year ending September 30, 2026, was 9.94 percent, which was above the authorized range. As a result, rates will be reduced by \$2,909,881 effective June 1, 2026, to reflect the adjustment under the normal operation of RSE. The authorized return on average common equity is 9.50 to 9.90 percent.

Docket 28101 SPIRE GULF INC. -- Division Report on Rate RSE as of March 31, 2026

Based on preliminary figures as of March 31, 2026, the projected RSE return on average common equity for the rate year ending September 30, 2026, was 9.05 percent. The authorized return on average common equity is 9.70 to 10.30 percent.

Telecommunication Agenda

AMENDED INTERCONNECTION AGREEMENT (S)

- Docket U-4680 AT&T ALABAMA AND BCN TELECOM, INC -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and BCN Telecom, Inc. pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.
- Docket U-4849 AT&T ALABAMA AND PINE BELT BROADCASTING LLC -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and Pine Belt Broadcasting, LLC pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.
- Docket U-4891 AT&T ALABAMA AND BANDWIDTH.COM CLEC,LLC -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and Bandwidth.com CLEC, LLC pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.
- Docket U-5104 AT&T ALABAMA AND PARKER FIBERNET LLC -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and Parker FiberNet, LLC pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.
- Docket U-5114 AT&T ALABAMA AND ZAYO GROUP LLC -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and Zayo Group, LLC pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.

SUMMARY OF OTHER FILING (S)

- D-7839 FRONTIER COMMUNICATIONS OF SOUTH ALABAMA LLC -- Tariff revision to indicate that the Universal Emergency Number Service is no longer available to new customers. In addition Frontier will no longer accept new orders, or support requests for move, add, or change activities, or permit contract renewals or extensions. Filed March 30, 2026 with a requested effective date of April 30, 2026.
- D-7840 ACN COMMUNICATION SERVICES, LLC -- Revisions to the Basic Telecommunications Services tariff including updating Company's address and increasing the monthly rates for certain local exchange services. Filed April 14, 2026 with a May 15, 2026 effective date. Service is being phased out; no customers are affected.

DOCKET 32151 - TELECOMMUNICATION PROVIDERS FILING NOTICE OF THEIR ELECTION TO WAIVE THE COMMISSION'S RETAIL SERVICE COMPLAINT AND DISPUTE JURISDICTION IN ACCORDANCE WITH §37-2A-4(K) of ALABAMA LEGISLATIVE ACT 2014-082.

<p>APRIL 2026 ELECTIONS:</p> <p>NONE</p> <p>PRIOR ELECTIONS:</p> <p>ACN Communications Services, Inc.</p> <p>BellSouth Telecommunications, LLC d/b/a AT&T Alabama (Effective June 1, 2014)</p> <p>CenturyTel of Alabama, LLC d/b/a CenturyLink</p> <p>Knology of Alabama, Inc. d/b/a WOW! Internet, Cable and Phone</p> <p>Knology of the Valley, Inc. d/b/a WOW! Internet, Cable and Phone</p> <p>Knology Total Communications, Inc. d/b/a WOW! Internet, Cable and Phone</p> <p>Frontier Communications of Alabama, LLC</p> <p>Frontier Communications of Lamar County, LLC</p> <p>Frontier Communications of the South, LLC</p> <p>Gulf Telephone Company d/b/a CenturyLink</p> <p>McLeodUSA Telecommunication Services</p> <p>National Telephone of Alabama, Inc.</p>	<p>.</p> <p>Network Telephone Corporation</p> <p>Paetec Communications, Inc.</p> <p>Roanoke Telephone Company, Inc.</p> <p>Spectrotel of Alabama, LLC</p> <p>TEC of Jackson, Inc.</p> <p>The Other Phone Company</p> <p>US LEC of Alabama, LLC</p> <p>Valley Telephone Co., LLC d/b/a WOW! Internet, Cable and Phone</p> <p>Wiregrass Telecom, Inc. d/b/a WOW! Internet, Cable and Phone</p> <p>Windstream Alabama, LLC</p> <p>Windstream Communications, Inc.</p> <p>Windstream KDL, Inc.</p> <p>Windstream Norlight, Inc.</p> <p>Windstream NuVox, Inc.</p> <p>YMax Communications Corp.</p>
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