



STATE OF ALABAMA

ALABAMA PUBLIC SERVICE COMMISSION
P.O. BOX 304260
MONTGOMERY, ALABAMA 36130-4260

TWINKLE ANDRESS CAVANAUGH, PRESIDENT
JEREMY H. ODEN, COMMISSIONER, PLACE 1
CHRIS V. BEEKER III, COMMISSIONER, PLACE 2

JOHN A. GARNER, EXECUTIVE DIRECTOR

MARY-BROOKE ODOM,

COMPLAINANT,

ALABAMA POWER COMPANY,

RESPONDENT,

**FORMAL COMPLAINT
REGARDING UNFAIR BILLING
PRACTICES, POTENTIAL PRICE
GOUGING, AND REFUSAL OF
PAYMENT**


DOCKET 33504

PROCEDURAL RULING

Prior to ruling on Alabama Power Company's Motion to Dismiss in this matter, the Commission seeks clarification regarding the background and justification for the decision of Alabama Power Company personnel to refuse the Complainant's attempted payment by check in the amount of \$1,100. Alabama Power shall provide the requested clarification/justification on or before May 27, 2025. The Complainant is granted leave to file any response deemed necessary to Alabama Power Company's filing on or before June 3, 2025.

IT IS SO RULED,

Done at Montgomery, Alabama this 22nd of May, 2025.



John A. Garner
Chief Administrative Law Judge

c: All parties of record