

19812 Underwood Road
Foley, AL 36535



July 15, 2010

Walter Thomas, Secretary
Alabama Public Service Commission
100 North Union Street
Montgomery, AL 36104



RE: Gulf Telephone Company d/b/a CenturyLink - General Subscriber Services Tariff

Dear Mr. Thomas:

Gulf Telephone Company d/b/a CenturyLink ("CenturyLink") hereby issues the accompanying tariff materials for review and approval by the Alabama Public Service Commission ("APSC").

This filing reflects CenturyLink's intent to elect to be regulated under the Alabama Communications Reform Act of 2005 ("the Act"), in accordance with Ala. Code § 37-2A-5(c). Under this section, local exchange companies may change their election to be regulated under the "Act" in August of each year. As required by the statute, CenturyLink will file a letter reflecting its election on August 15, 2010, which will be the effective date of the election. The letter will also reflect CenturyLink's waiver of the rural telephone company exemption and the right to seek a suspension or modification under 47 U.S.C. § 251(f).

This filing proposes revisions to all pages of the General Subscriber Services Tariff ("GSST").

Consistent with the date of the election, the proposed effective date for the tariff is August 15, 2010.

If you have any questions concerning this filing, you may contact me by e-mail at kevin.grimes@centurylink.com or by telephone at (251) 952-5384.

Sincerely,

Kevin Grimes
Government Relations Manager

GENERAL SUBSCRIBER SERVICES TARIFF

FOR THE

STATE OF ALABAMA

This tariff contains regulations and rates applicable for the furnishing of Local Exchange Service, and optional calling features which are required to be offered under tariff pursuant to Ala.Code§. This tariff is on file with the Alabama Public Service Commission.

Intrastate communications services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or combination thereof.

If, and when, a service is required for which no rate is authorized, before said service is established, a formal written application shall be made to the Alabama Public Service Commission for a rate and formal approval shall be obtained before said service is established.

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EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, regulation or text.
- (I) Signifies an increase in rate or change.
- (M) Move from one page to another with no change in rate regulation, or text.
- (N) Signifies a new rate, regulation or text.
- (R) Signifies a reduction in rate or charge.
- (T) Signifies a change in text but no change in rate or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

The above symbols are standard indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after the initial filing of the tariff.

TRADE NAMES, TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

The following list of trade names, trademarks and/or service marks which may be used for services offered in this tariff are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by Gulf Telephone Company d/b/a CenturyLink with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK
CENTURYLINKTM
CENTURYLINKSM

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S1. RATE SUMMARY

This section provides the summary of rates and charges and makes reference to the tariff sections where more detailed information may be found.

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>
		<u>Residence</u>
Area Calling Service	2	\$ 1.05 Usage Rates See 2.14 B3
ACS Unlimited	2	\$15.69
Billing and Collection		#
Central Office Connection	6	\$12.60*
Centrex Service	15	Various Charges
Change of Name Charge	6	\$10.50*
Construction Charges	12	Various Charges
		<u>Monthly Charge</u>
		<u>Residence</u>
Custom Calling Services	7	
Speed Calling		\$ 3.15
Speed Calling - Enhanced		\$ 5.25
Call Waiting		\$ 4.95
Call Forwarding		\$ 3.15
Three Way Calling		\$ 3.15

* Non-Recurring Charges.

Gulf Telephone concurs with another company's tariff

+ Obsolete Service Offering

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S1. RATE SUMMARY

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u> <u>Residence</u>
Safety Line	7	\$3.15
Personal Ringing		
Each additional number		3.15
Call Transfer		3.15
Wake-Up Reminder		3.15
Home Intercom		3.15
Automatic Redial		3.15
Call Forwarding Busy Line		1.35
Call Forwarding Don't Answer		1.35
Customer Control of Call		
Forwarding Busy Line ¹		3.25
Customer Control of Call		
Forwarding Don't Answer ¹		3.25
Call Forwarding Multiple Calls		3.15
Call Forwarding - Remote Access		3.15
Call Forwarding - Remote (RCF)		9.45
Call Forwarding - Enhanced		5.25
Directory Assistance Charge	3	per call .95 #
Operator Surcharge		per call .80 #
Public Telephone		per call .35 #

Note 1: Monthly rate per central office line equipped.

- * Non-Recurring Charges.
- # Gulf Telephone concurs with another company's tariff
- + Obsolete Service Offering

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S1. RATE SUMMARY

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>
Directory Listings		<u>Residence</u>
Additional, each	27	\$2.43
Non-Publish		4.20
Non-List		2.70
Foreign Listing		1.00
Toll Free Listing		1.00
Mobile, Cellular, RCC, Pager		1.00
		<u>Residence</u>
GulfStar Services	7	
Caller ID (Includes Caller Name)		\$7.70
Call Return		3.15
Repeat Dialing		3.15
Selective Ringing		3.15
Selective Call Forwarding		3.15
Call Block		3.15
Call Tracing (per call)		3.15
Selective Call Acceptance		3.15
Select Savings		15.95
Anonymous Call Rejection(only w/Caller ID)		3.15
Call Waiting ID (only w/Caller ID)		7.70
Smart Choice ²		19.50
No Limits ¹		43.09

- (1) Grandfathered to existing customers at their existing locations.
(2) Grandfathered to existing residential customers at their existing locations.

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S1. RATE SUMMARY

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>	
		<u>Dial</u>	<u>Touchtone</u>
Individual Line - Residence	2	\$17.11+	\$17.11
Inside Wiring Charge		\$2.00+	\$2.00
Insufficient Funds Check	25	\$26.25 *	
Interrupt	4	\$1.40 per call #	

* Non-recurring Charge

Gulf Telephone concurs with another company's tariff

+ Obsolete Service Offering

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S1. RATE SUMMARY

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>
		<u>Residence</u>
Reconnect Charge	6	\$ 23.10*
Seasonal Service		
Service Connection Charges - Non-recurring		
Service Order		\$10.50*
Central Office		\$12.60*
Premise Visit		\$15.75*
Initial Hook-up		\$ 3.15*
Total		\$42.00*
Special Equipment Installations	12	
	a. Cost of materials, plus	
	b. Labor	
	1-15 minutes	\$ 8.40
	16-30 minutes	\$14.70
	31-45 minutes	\$21.00
	46-60 minutes	\$27.30
	Additional 1/4 hours	\$ 6.30

* Non-recurring charges
+ Obsolete Service Offering

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GULF TELEPHONE COMPANY d/b/a CENTURYLINK

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S1. RATE SUMMARY

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>
Toll Use of EAS Network	2	\$ 0.032/minute
Toll Restriction Charge All Options	7	<u>Residence</u> \$3.15
Verification	4	.95¢ per call #

* Non-recurring charges
+ Obsolete Service Offering
Gulf Telephone concurs with another company's tariff

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S2. BASIC LOCAL EXCHANGE SERVICE

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 GENERAL

- A. These rates apply to all subscribers of the Tele-phone Company located in the respective exchanges.
- B. These rates only cover the provision of network access through a local customer location.
- C. Rates applying to all installations are quoted in Section 1.
- D. Rates for Local Exchange access are quoted in Section 1 of this tariff.
- E. All rates for telephone service, unless otherwise specified, are monthly rates and the minimum charge for any item of service provided is an amount equal to one month's charges at the regular rate.

S2.2 BASIC LOCAL SERVICE RATE GROUPS

RESERVED

S2.3 REGROUPING

RESERVED

S2.4 ALPHABETICAL LISTING OF EXCHANGES

Bon Secour	Orange Beach
Elberta	Robertsdale
Foley	Seminole
Fort Morgan	Summerdale
Gulf Shores	West Beach
Lillian	
Loxley	
Magnolia Springs	
Marlow	

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.5 LOCAL CALLING AREA

All Exchanges

S2.6 AUTHORIZATION

Basic Local Exchange Rates are authorized by the Alabama Public Service Commission.

S2.7 BASIC LOCAL EXCHANGE RATES

(All Exchanges same rate)

Class of Service

Touchtone

Residential (One party)

Individual Lines

\$17.11

S2.7.1. INTRASTATE END USER CHARGE

As authorized by the Alabama Public Service Commission in Docket 19356, GULF TELEPHONE COMPANY D/B/A CENTURYLINK hereby adopts end user charges as follows:

Residence Service * \$.85

* The above charges are included in the Local Exchange Service Rates.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 ZONE CHARGES

NONE

S2.9 EXCHANGE UPGRADING

NONE

S2.10 EXTENDED AREA SERVICE

General

- A. Toll Use of Extended Area Service (EAS) Network Service for subscribers that provide line side toll access in one exchange area of this Telephone Company to subscribers in another exchange area of this Telephone Company. This type of access requires utilization of the Telephone Company EAS Network to handle toll calls.
- B. The toll Use of EAS Network Service charges apply to all subscribers providing line side access for the purpose of providing a per message or a per minute rate (or any combination or derivative thereof) message or data service to Telephone Company subscribers. This includes, but is not limited to Foreign Exchange (FX), Other Common Carriers (OCC), and Resellers of message telephone services (including WATS).
- C. The point of usage measurement for Toll Use of EAS Network Service is at the Telephone Company office providing access line service to the Toll Use of EAS Network Service customer.

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S2.10 EXTENDED AREA SERVICE (Continued)

- D. Toll Use of EAS Network Service rates are in addition to all other charges for local telephone service as outlined elsewhere in this tariff. Toll Use of EAS Network Service rates are also in addition to any rates and/or charges made by any other Exchange Carrier (e.g., BellSouth Telecommunications) or Interexchange Carrier (e.g., AT&T) and Access Charges as set forth in tariffs on file with the Alabama Public Service Commission or the Federal Communications Commission either by this Telephone Company or its agents.
- E. Toll Use of EAS Network Service will be furnished when, in the opinion of the Telephone Company, provision of this service will not result in harm to the entire EAS System.
- F. The Telephone Company shall be responsible only for the installation, operation and maintenance of its facilities.

Rates:

- A. The rate for Toll Use of EAS Network Service will be a usage sensitive charge levied on the use of access lines available for provision of this service. Usage will be measured in tenths of minutes and rounded to the nearest minute for application of the per minute rate.
- B. The per minute rate for Toll Use of EAS Network Service usage is: \$ 0.032
- C. Installation charges, Non-recurring charges, Access Line charges, Equipment charges, Construction charges, etc., are listed in other sections of this tariff.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.11 CONCESSION SERVICE

A. General

Employees' Telephone Service is offered to all permanent employees at their residence when such service is provided by this Company.

B. Conditions

1. Employees' Telephone Service at their residence is available to all full time employees of the Company.
2. One primary listing may be provided in the name of the employee.

C. Rates

1. The charges for Employees' Telephone Service will be as follows: on the 91st day of employment, all full-time employees are eligible to receive full concession on local telephone service and all available Custom Calling Features (described in Section 7.2) and GulfStar Services (described in Section 7.13).
2. Installation fees associated with basic local service will be waived.
3. Basic local telephone service must be located in the Gulf Telephone service area.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.11 CONCESSION SERVICE (Continued)

D. Churches and Clergymen

1. A concession of 25% from the regular business rate is allowed to churches, provided the telephone is located on the church premises, and listed under the name of the church. This concession is applicable to one telephone per church.
2. A concession of 25% from the regular residential rate (Section 2.7) is allowed to regularly ordained clergymen that are actively engaged in the work of a designated church. This concession is applicable to one clergymen per church, provided the telephone is located in his residence and is listed in the name of the clergymen.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.12 LOCAL DIRECTORY ASSISTANCE

GULF TELEPHONE COMPANY D/B/A CENTURYLINK concurs with the Local Directory Assistance Service rates, rules and regulations filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S2.13 DUAL PARTY RELAY

A. General

Dual Party Relay Service permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

B. Rates

The Company is charging a surcharge for Dual Party Relay Service which is reflected in the customer's total bill as ordered by the Alabama Public Service Commission in Dockets U3089 and 20906.

S2.14 AREA CALLING SERVICE

General

1. Area Calling Service is an optional service offering that provides either seven digit or 10 digit dialing from Gulf Telephone Company's customers home wire center to all other exchange carrier's wire centers within the Mobile area code (251).

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 AREA CALLING SERVICE (Continued)

A. General (Continued)

2. The customer has the option of choosing either a banded usage plan as described in S2.14 B or a flat rate plan as covered in S2.14 B.2. Flat rate calling applies only to direct dialed voice calls. Data calls will be rated and billed under the banded usage plan. To be eligible for the flat rate plan, the customer must subscribe to a Gulf Long Distance calling plan. Only one flat rate monthly recurring charge shall be applicable per customer, per premise that has multiple lines with trunk hunting.
3. Calls completed with calling cards or operator assistance will be rated, as specified in Section 4.1 of this Tariff, in addition to the appropriate Operator Assisted Local Call surcharges, as specified in Section 4.3 B of this Tariff.
4. This service is not available to customer's owned coin operated telephone sets, public pay stations, or for operator handled calls.
5. The customer is provided initial Area Calling Service without a service charge, but if the customer disconnects from area calling service and requests reconnection, the rates and charges specified in S6.5 will apply.

B. Rates

1. Banded Usage Plan

- a. The participation fee is provided at the following rate:

	<u>Monthly</u>
Residential	\$1.05

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 AREA CALLING SERVICE

B. Rates (Continued)

1. Banded Usage Plan (Continued)

b. Area Calling Service Rate Table:

MILEAGE BANDS	DAY		EVENING		NIGHT	
	INITIAL	ADD'L	INITIAL	ADD'L	INITIAL	ADD'L
A (0) *						
B (1-10)	.07	.06	.05	.03	.03	.02
C (11-16)	.12	.10	.07	.06	.05	.04
D (17-22)	.17	.13	.11	.08	.07	.05
E (23-30)	.19	.14	.13	.09	.08	.06
F (31-40)	.19	.14	.14	.11	.09	.07
G (Special)	.19	.14	.14	.11	.09	.07

Note: Time/Day Discount - Day rates apply 8am-5pm, Monday through Friday.
Evening rates apply 5pm-11pm, Sunday through Friday. Night rates
apply 11pm-8am on all days, 8am-11pm on Saturday, and 8am-5pm on
Sunday. Holiday discounts are not applicable.

2. Flat Rate Plan - ACS Unlimited

- a. ACS Unlimited calling with no usage charges within the
251 area code is provided at the following rate:

Monthly

Residential \$15.69

- b. Station Message Detail Recording will only be provided
upon request at the following rate:

\$ 5.25 per request

S2.15 RESERVED FOR FUTURE USE

S2.16 RESERVED FOR FUTURE USE

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Docket No.:

S2. BASIC LOCAL EXCHANGE SERVICE

S2.17 LOW-INCOME ASSISTANCE PROGRAM

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

A. Lifeline Assistance

1. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

2. Regulations

- a) Lifeline Assistance is available to all residential customers who meet the following criteria:
 - 1) Customers must participate in one of the following programs:
Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), the Low Income Home Energy Assistance Program (LIHEAP), or the Temporary Assistance for Needy Families (TANF) Program.
- b) All applications for this service are subject to verifications with the state agency responsible for administration of the qualifying program.
- c) The Company will reconcile and confirm eligibility periodically with the responsible agency. Upon a determination of ineligibility, the credit will be discontinued on the bill following written notification to the customer.
- d) The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.17 LOW-INCOME ASSISTANCE PROGRAM (continued)

A. Lifeline Assistance (continued)

2. Regulations (continued)

- e) As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge. This service will only be provided at the customer's request.
- f) Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
- g) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- h) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- i) Customers eligible under Lifeline are also eligible for connection assistance under the Link-Up program.
- j) One low income credit is available per household and is applicable to the primary residential connection only.
- k) A Lifeline customer may subscribe to any local service offering available to other residential customers.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.17 LOW-INCOME ASSISTANCE PROGRAM (continued)

A. Lifeline Assistance (continued)

2. Regulations (continued)

- 1) The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

3. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance:

	<u>Monthly Credit*</u>
a) Federal Credit	(1)*
b) State Credit to Residential Access Line	\$ 3.50

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

B. Lifeline Connection Assistance (Link-Up)

1. General

Link-Up reduces an eligible customer's service connection charges. All eligible customers receive a credit for half of the service connection charges up to \$30.00.

2. Regulations

- a) The same eligibility requirements as outlined in Lifeline will apply for Link-Up. (Reference S2.17A)

***(1) Authorized FCC rate**

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.17 LOW-INCOME ASSISTANCE PROGRAM (continued)

B. Lifeline Connection Assistance (Link-Up) (continued)

- b) This credit is only available on the installation of a single residential access line to the principal residence of the eligible customer.
- c) This credit will only apply a second or subsequent time for a principal place of residence with a different address from the previous address at which Link-Up was provided.
- d) A deferred schedule for payment of the remaining service connection charges will be offered to Link-Up customers. The customer is not required to pay interest on the first \$200 of service connection charges that are deferred up to a year.

3. Credit

- a) Half of Service Connection Charges or \$30.00, whichever is less.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.18 PREPAID LOCAL TELEPHONE SERVICE (PLTS)

Prepaid Local Telephone Service (PLTS) is a residential payment plan where the customer agrees to pay for service one month in advance. Upon establishment of the PLTS plan, the customer will be billed for one month service. The Company will require payment of these charges prior to establishment of service. Thereafter, the customer will be required to pay one month's service on a monthly basis. Once payment for service is received, one month's service will be provisioned. No deposits or non-recurring charges apply.

A. PLTS is configured as follows:

1. Voice grade residential flat rate line, or local measured service line, if available.
2. All mandatory services, including extended area service, expanded local calling, etc. (all tariffed charges applicable).
3. Tone Dialing (Tariffed tone dialing/touch tone charges are applicable).
4. Ability to dial 911.
5. Ability to report service problems seven days a week.
6. Ability to dial CenturyTel Customer Service.
7. Primary directory listing (nonpublished/nonlisted available at tariffed charges).
8. Access to Directory Assistance.
9. Toll blocking/usage sensitive services blocking (tariff charges applicable).
10. Call Waiting, Caller ID, and Call Forwarding included.

B. Customers who are unable to pay the required charges to maintain their present service may activate a PLTS plan, but may be required to agree to a repayment plan for their current charges.

C. New customers who do not qualify for service due to a poor credit history may subscribe to PLTS.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.18 PREPAID LOCAL TELEPHONE SERVICE (PLTS)

- D. The monthly rate for PLTS shall be in addition to any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees.
- E. Subscribers to PLTS are required to have mandatory toll blocking and usage sensitive blocking placed on their telephone line. It is the customer's responsibility to not make or receive calls, except for Directory Assistance, for which additional charges are billed to the customer's telephone number. After the first three directory assistance calls, tariffed rates for directory assistance will apply.
- F. The Company may disconnect PLTS service, with notice, for any of the following reasons:
1. Failure to make monthly payments to maintain the PLTS balance.
 2. Use of the service in a manner that interferes with the service of others.
 3. If the customer accrues new billable charges for toll or other service on their telephone bill.
- G. The Company may disconnect PLTS service without notice for any of the following reasons:
1. Where a known dangerous condition exists.
 2. Where service is connected without authority by a person who has not applied for the service, or who has reconnected service without authority following termination of service.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.18 PREPAID LOCAL TELEPHONE SERVICE (PLTS)

- H. If the PLTS customer is disconnected due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable and payment of a deposit if their credit history is such that a deposit would normally be required.
- I. Residential Monthly Rate \$39.95

GENERAL SUBSCRIBER SERVICES TARIFF
GULF TELEPHONE COMPANY d/b/a CENTURYLINK

Section 3
Original Contents Sheet No. 1

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S3. CONCURRENCE STATEMENTS

S3.1 MESSAGE TOLL TELEPHONE SERVICE

GULF TELEPHONE COMPANY D/B/A CENTURYLINK concurs in the standard toll rates, rules and regulations governing such communications as filed by the BellSouth Telecommunications, Inc. for IntraLATA toll service, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or canceled by either party. GULF TELEPHONE COMPANY D/B/A CENTURYLINK hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of GULF TELEPHONE COMPANY D/B/A CENTURYLINK, subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.2 WIDE AREA TELECOMMUNICATIONS SERVICE

GULF TELEPHONE COMPANY D/B/A CENTURYLINK concurs in the standard Wide Area Telecommunications Service (WATS) rates, rules and regulations governing such communications as filed by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. GULF TELEPHONE COMPANY D/B/A CENTURYLINK hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of GULF TELEPHONE COMPANY D/B/A CENTURYLINK subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.3 RESERVED FOR FUTURE USE

S3.4 PRIVATE LINE CONCURRENCE

A. Radio Program Transmission Channels

GULF TELEPHONE COMPANY D/B/A CENTURYLINK assents to, adopts and concurs with the rates, regulations and conditions applicable to all radio broadcast facilities furnished as they are filed with the FCC in NECA Tariff, FCC No. 1 and ATTCOM Tariff FCC No.'s 9, 10 and 11. The concurrence applies to all facilities, both interexchange and intraexchange.

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S3. CONCURRENCE STATEMENTS

S3.5 COIN TELEPHONE SERVICE

GULF TELEPHONE COMPANY D/B/A CENTURYLINK concurs with Local Coin Telephone Services rates, rules and regulations relating to Local Directory Assistance Service, Operator Assisted Local Calls and Calling Card Service, and Local Operator Verification, Interruption Service as filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations. GULF TELEPHONE COMPANY D/B/A CENTURYLINK hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the interest of the Company subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.6 LONG DISTANCE DIRECTORY ASSISTANCE SERVICE

GULF TELEPHONE COMPANY D/B/A CENTURYLINK concurs with the Long Distance Directory Assistance Service rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.7 LONG DISTANCE OPERATOR SERVICE REQUIRING TELEPHONE NUMBER ASSISTANCE

GULF TELEPHONE COMPANY D/B/A CENTURYLINK concurs with the Long Distance Operator Service Requiring Telephone Number Assistance rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

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S3. CONCURRENCE STATEMENTS

S3.8 LONG DISTANCE VERIFICATION/INTERRUPT SERVICE

GULF TELEPHONE COMPANY d/b/a CENTURYLINK concurs with the Long Distance Verification/Interruption Service rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.9 LOCAL DIRECTORY ASSISTANCE SERVICE

GULF TELEPHONE COMPANY d/b/a CENTURYLINK concurs with the Local Directory Assistance Service Rates, rules and regulation filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.10 OPERATOR ASSISTED LOCAL CALLS AND LOCAL CALLING CARD SERVICE CALLS

GULF TELEPHONE COMPANY d/b/a CENTURYLINK concurs with the Operator Assisted Local Calls and Local Calling Card Service Calls rates, rules and regulations as filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.11 LOCAL VERIFICATION/INTERRUPT SERVICE

GULF TELEPHONE COMPANY d/b/a CENTURYLINK concurs with the Local Verification/Interruption Service rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

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S3. CONCURRENCE STATEMENTS

S3.12 INTRASTATE ACCESS

GULF TELEPHONE COMPANY d/b/a CENTURYLINK adopts the Exchange Carriers Associations' Interstate Access charge tariff for intrastate use. This tariff was filed with the FCC by NECA. This tariff includes all rules, regulations, rates and charges under which interstate access service will be offered. The Special Access rates concur in Rate Band 7 of the NECA tariff. Exceptions to this adoption of the tariff are stated in Section 200.

S3.13 OPTIONAL CALLING PLANS - Not Applicable

S3.14 RESERVED FOR FUTURE USE

S3.15 DUAL PARTY RELAY SERVICE

GULF TELEPHONE COMPANY d/b/a CENTURYLINK concurs with the Dual Party Relay Service rates, rules and regulations filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

Dual Party Relay Service permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

S3.16 RESERVED FOR FUTURE USE

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S3. CONCURRENCE STATEMENTS

S3.17 UNIVERSAL EMERGENCY NUMBER SYSTEM - Not Applicable

S3.18 RESERVED FOR FUTURE USE

S3.19 ERRORS OR DAMAGES CAUSED BY SYSTEM DATE LIMITATIONS

GULF TELEPHONE COMPANY d/b/a CENTURYLINK assents to, adopts, and concurs with the regulations and conditions in The General Subscriber Services Tariff, Section A2.5.12 C. filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc.

S3.20 WHOLESALE SERVICES

GULF TELEPHONE COMPANY d/b/a CENTURYLINK assents to, adopts, and concurs with the regulations and conditions in the Wholesale Services Tariff, filed with the Alabama Public Service Commission by CenturyTel of Alabama, LLC dba Centurylink.

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S6. SERVICE CONNECTION CHARGES

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S6. SERVICE CONNECTION CHARGES

S6.1 GENERAL

- A. Service order charges to connect, move or change telephone service and equipment are made separately according to the components of work required.
- B. Service charges are payable in full, on first months billing.
- C. In all cases where special or unusual construction or installation is required, such charges are in addition to the prescribed service charges.

S6.2 DEFINITIONS

- A. Service Order Work Charge: The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.
- B. Central Office Work Charge: The charge applied to work associated with testing and connection functions required within the central office.
- C. Premise Visit: The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises.
- D. Returned Check Charge: The charge applied to each insufficient funds check returned.
- E. Installation Charge: An initial, nonrecurring charge made under certain conditions to cover all or a portion of the cost of installation of telephone equipment. The payment of an installation charge gives the subscriber no ownership wholly or in part to the property installed.
- F. Restoration and Suspension Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.

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S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS (Continued)

- G. Termination Charge: A special charge applied under certain conditions defined in a special contract with the subscriber when service is terminated by the subscriber before the expiration of the minimum contract period. Termination charges shall be specified in the written agreement and known in advance by the subscriber.
- H. Number Change Charge: The charge applied when a customer requests a change in their telephone number.
- I. Network Interface Device (NID) charge: That point on the premises of the subscriber at which facilities owned by others is connected to Telephone Company facilities.

S6.3 APPLICATION OF SERVICE CHARGES

A. General

Service order charges apply, except as specified in this section or in other sections of the tariff, to customer-initiated requests for establishment of telephone service, reconnecting service which has been temporarily disconnected for nonpayment, installing supplemental equipment and establishing miscellaneous service. Service order charges apply in addition to installation charges provided for in other sections of the tariff unless stated otherwise.

The charges specified in this section contemplate work being performed by the Telephone Company during the usual working hours on normal working days. When, at the specific request of the customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the telephone Company, the expense incurred by the Telephone Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.

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S6. SERVICE CONNECTION CHARGES

S6.3 Application

A. General (Continued)

The Service Order and Central Office Connection charge applies per customers request to suspend and restore service. The charge is applied to the restored portion of the order.

A service charge will be billed to the customer for each premise visit necessary where the service difficulty or trouble is found to be caused by customer-provided equipment. The charge will be for one service order charge and one travel visit charge.

One (1) service order charge and one (1) central office line connection charge apply per customer request to suspend and restore service. The charge is applied to the restore portion of the order.

One (1) service order charge and one (1) travel visit charge will apply for each request to temporarily detach and subsequently reattach inside wiring, a telephone instrument and/or its bellbox, or connecting block (without a change in location) incident to remodeling or rearrangement of furniture.

B. Conditions

Conditions under which the Central Office Work charge does not apply:

1. Upgrading from rotary dial to touchtone service.
2. Adding Custom Calling features to existing service.
3. Adding GulfStar features to existing service.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES

B. Conditions (Continued)

Conditions under which no service charges apply:

1. Public Telephone service.
2. Telephones located on a customer's premises but used exclusively by the Telephone Company for maintenance or training purposes.
3. Work to move or change a customer's telephone service or equipment if required and initiated by the Telephone Company. This includes key to keyless if the customer no longer requires key equipment.
4. Disconnection of service for nonpayment of charges due.
Normal service charges will apply when service is restored.

No service charges apply for the following customer-initiated requests:

1. Complete termination of service.
2. The "From" portion of work involved in transfer of service and equipment from one to another premises.
3. Changes in classes of service, including changes in equipment or drop and protector wiring which may be required by such a change.
4. Changes in bill mailing address, or special billing arrangements.
5. Cancellation of service orders prior to a premise visit or start of work.

Inside wire is detariffed and no rate in this Section applies. Wiring rates may be obtained by calling the Gulf Telephone Business office.

For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnects will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company's central office.

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S6. SERVICE CONNECTION CHARGES

S6.4 LINK UP (LIFELINE CONNECTION ASSISTANCE)

A. General

1. Link Up Alabama is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a credit equal to half of the service connection charges (not to exceed \$30.00) applicable to the provisioning of residence service.

B. Regulations

1. The same eligibility requirements outlined in Lifeline will apply for Link-Up. (Reference S2.17A).
2. This credit is only available on the installation of a single residential access line to the principal residence of the eligible customer..
3. This credit will only apply a second or subsequent time for a principal place of residence with a different address from the previous address at which Link-Up was provided.
4. A deferred schedule for payment of the remaining service connection charges will be offered to Link-Up customers. The customer is not required to pay interest on the first \$200 of service connection charges that are deferred up to a year.

C. Rates

1. A nonrecurring credit in the amount of one-half (maximum of \$30.00) of the service connection charges will be applied to the subscriber's total nonrecurring service connection charges.

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S6. SERVICE CONNECTION CHARGES

S6.5 RATES

<u>Service</u>	<u>Non-Recurring Charge</u>
Residence:	
Service Order Charge	\$ 10.50
Central Office Charge	\$ 12.60
Premise Visit	\$ 15.75
Initial Hook-up	\$ 3.15 ... \$42.00
Special Equipment Installation	
First Quarter Hour	\$ 8.40
Additional Quarter Hour	\$ 6.30
Construction Charges	Cost
Miscellaneous Repair Charges	
First Quarter Hour	\$ 8.40
Additional Quarter Hour	\$ 6.30
Initial Pager Connection	\$15.00
Additional Quarter Hours	\$ 3.00
Reconnect Charge	
Residence	\$ 23.10

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S6. SERVICE CONNECTION CHARGES

S6.6 COPY OF BILL

A. Description

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A non recurring charge applies for each printed copy furnished.

B. Charges

	Nonrecurring Charge
Residence, Charge per copy	\$4.00

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 TOUCHTONE CALLING SERVICE

A. General

1. Touchtone Calling Service provides for the origination of telephone calls through the use of pushbuttons.
2. The service is available in all exchanges to business and residence subscribers connected to WATS (Wide Area Telephone Service) lines which are interconnected to Bell System Service.
3. Touchtone Calling Service other than WATS connections requires special central office equipment and will be provided only from central offices where facilities are available.

B. Rates

	Monthly Rate	Nonrecurring Charge
1. Residence - Individual and party line service - per access line.	\$17.11	Service Order - \$10.50 Central Office Work Charge - \$12.60

S7.2 CUSTOM CALLING SERVICES

A. Definitions

1. Speed Calling - Allows a subscriber to use either a one or two digit code to dial frequently called numbers. This feature can be used for either local or long distance calls.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

2. Call Waiting - A call waiting subscriber will hear a short tone if he is already using his line and a second party is attempting to reach him. The call waiting subscriber can terminate the existing call by hanging up and his phone will ring with the second party on the line or he can put the first party on hold and answer the second call. This can be accomplished by switch hook operation.
3. Call Forwarding - A call forwarding subscriber can arrange to transfer all his incoming calls automatically to any number that he can dial without assistance from an operator. This procedure will allow the customer to make outgoing calls during this transfer period; all incoming calls will continue to be transferred to the programmed number.
4. Three Way Calling - A three way calling subscriber can add a third party to an existing conversation, creating a conference type call.
5. Safety Line - This feature allows a subscriber to call a predesignated number by simply going off hook.

The predesignated number requested by the subscriber is programmed by the Telephone Company. The subscriber is given an option of having from one to twenty seconds time out before the number is dialed.

6. Personal Ringing - This feature allows a subscriber to have three (3) additional numbers on the same line as their primary number, for a total of four (4) numbers assigned to a single line. Distinct call waiting, and ringing, is applied to each number to call identify which number is being called.

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S7.2 CUSTOM CALLING SERVICES (Continued)

A. Definitions (Continued)

7. Call Forwarding Busy Line - This service forwards incoming calls to another directory number when the called line is busy. The customer selected forward-to telephone number is programmed when the service is established. A service order is required to change the forward-to number. The subscriber can continue a conversation while incoming calls are forwarded. This service includes Call Forwarding Group Busy Line.
8. Call Forwarding Don't Answer - This service forwards all incoming calls to another directory number if the called number is not answered within a specified interval of time. The forward-to number and specified interval are programmed when the service is established, and can only be changed via service order. This service includes Call Forwarding Group Don't Answer.
9. Call Transfer - This service enables customer to transfer an incoming call to another number without staying on the call.
10. Do Not Disturb - This feature prevents incoming calls from ringing your telephone.
11. WakeUp Reminder - This feature enables the customer to program the telephone to ring at a specific time.
12. Call Forwarding - Multiple Calls - This option is available as an additional feature in conjunction with Call Forwarding Busy Line, Customer Control of Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding. This option allows the customer to specify the number of calls that will be forwarded simultaneously to the forward-to telephone number. The number of intra/interoffice call forwarding paths provided will be equal and are preprogrammed via service order. Only one calling path will be provided for a single (non-rotary) exchange line/trunk. The number of calling paths provided on exchange lines/trunks equipped with Rotary (Grouping) arrangements cannot exceed the number of exchange lines/trunks so equipped.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Continued)

A. Definitions (Continued)

13. Call Forwarding - Remote Access - This feature provides a customer the Call Forwarding feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to telephone number. Remote access is not available to Call Forwarding - Multiple Calls Option.
14. Home Intercom - This feature allows customer to activate ringing to all telephones on customer line by dialing customer's own telephone number and hanging up. If any telephone on customer's line is picked up by another party, ringing will stop and customer will know to pick up handset in order to speak to other party.
15. Automatic Redial - This feature allows a subscriber to automatically call a predesignated number by going off hook. The predesignated number requested by the subscriber is programmed by the Telephone Company. With this feature the subscriber will not be able to call any number other than the predesignated number.
16. Call Forwarding - Remote (RCF) - This feature utilizes a telephone number to automatically forward all incoming calls dialed to the RCF telephone number to another predesignated number. RCF service is offered subject to availability of suitable facilities, and is not offered where the terminating station line is a coin telephone. Call Forwarding - Remote is not represented as suitable for satisfactory transmission of data. The RCF customer is responsible for applicable ACS or toll charges between the RCF number location and the terminating number location. Applicable charges apply to all calls answered at the terminating station line, including person-to-person and collect charges although such calls might not be accepted at the answering location.

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S7.2 CUSTOM CALLING SERVICES (Continued)

A. Definitions (Continued)

17. Call Forwarding Group Don't Answer - For hunt group customers, this feature allows calls routed to idle hunt group lines to be redirected to a different destination if the calls are not answered within a specified amount of time. Included in Call Forwarding Don't Answer.

18. Call Forwarding Group Busy Line - When all lines in a hunt group are busy, this feature allows hunting to continue to a specified number. Included in Call Forwarding Busy Line.

19. Call Forwarding - Enhanced - This Call Forwarding Package includes Call Forwarding, Call Forwarding - Remote Access, Call Forwarding Busy Line, and Call Forwarding - Don't Answer.

20. Outbound Call Block Feature - blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Service and Class features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence Individual Line Local Exchange Service customers.

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S7.2 CUSTOM CALLING SERVICES (Continued)

B. Rates

<u>Custom Calling Features</u>	<u>Billing Code</u>	<u>Residence</u>
Speed Calling	9230	\$3.15
Call Waiting	9204	4.95
Call Forwarding	9201	3.15
Three Way Calling	9235	3.15
Automatic Redial	9200	3.15
Safety Line	9205	3.15
Home Intercom	9227	3.15
Call Transfer	4154	3.15
Do Not Disturb	4155	3.15
Wake Up (Reminder)	4156	3.15
Call Forwarding - Remote Access	9228	3.15
Call Forwarding - Enhanced		5.25
Outbound Call Block Feature		5.00
<u>Custom Calling Features</u>	<u>Billing Code</u>	<u>Residence</u>
Call Forwarding Busy Line	9206	\$1.35
Call Forwarding Don't Answer	9207	1.35
Call Forwarding - Multiple Calls		3.15
Call Forwarding - Remote (RCF)	9249	9.45
Personal Ringing		
Each additional number	2705	3.15
Speed Calling - Enhanced	9229	5.25

Note 1: Monthly rate per central office line equipped.
Installation charges applicable - See Section 6.5

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 RESERVED FOR FUTURE USE

S7.4 TOLL RESTRICTION SERVICE

A. General

Call Code Restriction provides call code restriction options for selecting outgoing toll calls while permitting local calls. Nonchargeable calls to repair service, emergency numbers (911) and 800 numbers will not be restricted.

Call Code Restrictions will be available to all basic exchange customers in the Gulf Telephone serving area.

Subscribers dialing call restricted codes will be routed to a vacant code announcement.

Subscribers who have subscribed to call code restriction will be required to post company provided information on each call code restricted telephone indicating that the operator can not be reached for any purpose. It shall also be the responsibility of the subscriber to notify all users of this service that it is impossible to reach the operator by using the restricted telephone.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 TOLL RESTRICTION SERVICE

A. General (Continued)

Gulf shall not be held liable to any person for damages of any nature or kind arising out of, or resulting from, and in the connection with the provision of Call Code Restrictions offered in this tariff, including, without limitation the inability of the telephone user to access the operator for any purpose and any of the other call restricted codes specified in the dialing plans listed in this section.

In the event the subscriber requests the removal of Call Code Restrictions, and maintains access service, the applicable service charges will apply.

A seven day period will be required to implement call code restriction features.

B. Call Code Restriction Options

1. Option #1 - Restrict 1+NPA, 0+, 0-, 00-, 1+411, 0+411, 950, 1+900, 01+, 011+, 1+NPA 555, 0+NPA555, 1+NPA 976, 10xxx1, 10xxx0. This option permits local (non-ACS), 911, and 1+800 calling.
2. Option #2 - Restrict 1+NPA, 10xxx1, 1+NPA 555, 1+411, 01+, 00-, 1+900, 011+, 1+NPA 976, and incoming third number and collect charges. This option permits 1+800, 911, local (non-ACS), 0+, 0-, 950, and 10xxx0 calling. In addition, it will provide display to operator to bill only credit card, third number or collect.
3. Option #3 - Restrict 0-, 00-, 0+, 01+, and 10xxx0 calls to operator by giving a display or code to bill to credit card, third number, or collect.
4. Option #4 - Restrict incoming third number charges.
5. Option #5 - Restrict incoming collect charges.
6. Option #6 - Restrict incoming third number and collect charges.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 TOLL RESTRICTION SERVICE (Continued)

C. Rates and Charges

The following rates for Call Code Restrictions are in addition to the applicable services charges, monthly rates, and non-recurring charges for exchange access lines and other services or equipment provided.

1.	<u>Option #1</u>	<u>Monthly rate</u>
	Residence Line	\$ 3.15
2.	<u>Option #2</u>	<u>Monthly rate</u>
	Residence Line	\$ 3.15
3.	<u>Option #3</u>	<u>Monthly rate</u>
	Residence Line	\$ 3.15
4.	<u>Option #4</u>	<u>Monthly rate</u>
	Residence Line	\$ 3.15

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 TOLL RESTRICTION SERVICE (Continued)

C. Rates and Charges (Continued)

5.	<u>Option #5</u>	<u>Monthly rate</u>
	Residence Line	\$ 3.15

6.	<u>Option #6</u>	<u>Monthly Rate</u>
	Residence Line	\$ 3.15

D. Toll Restriction to 900 Numbers

Toll Restriction or "blocking" of calls to 900 numbers is automatically provided to all Gulf telephone customers. If the customer requests access to 900 calling, his line will be "unblocked" without any charge. However, applicable service charges will apply to subsequent 900 restriction changes after the initial unblocking.

S7.5 CUSTOMIZED NUMBER SERVICE

Reserved

S7.6 CALL FORWARDING - REMOTE (RCF)

1. A call forwarding subscriber can arrange to transfer all his incoming calls automatically to any number that he can dial without assistance from an operator. This procedure will allow the customer to make outgoing calls during this transfer period; all incoming calls will continue to be transferred to the programmed number.

S7.7 RESERVED FOR FUTURE USE

S7.8 RESERVED FOR FUTURE USE

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.9 SEASONAL AND VACATION SERVICE

- A. Temporary Service suspension can be provided for any period of time up to nine months with a minimum period of one month. The service shall be subject to one service order for each request, and to one half the rate plus other charges relative to the provisioning of telephone service.
- B. The charge may be collected in advance for the total suspension period.
- C. There will be no reduction in the charge for the provisioning of foreign central office, or foreign exchange line mileage.
- D. This section is not applicable to service that is under special contract arrangements for a specified time period.
- E. All services that are temporarily suspended will be placed on intercept for a recorded announcement, or subscribers can have the call forwarded.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.10 RESERVED FOR FUTURE USE

S7.11 JOINT USE OF SERVICE

A. General

In general, exchange service is furnished for the exclusive use of the subscriber, his representatives, employees, and members of the subscriber's family, including those by marriage and other persons residing in the subscriber's house who are recognized as a part of the subscriber's domestic establishment. A joint user, therefore, may be defined as a person, firm, or corporation, whose use of the subscriber's service is not contemplated under the terms of the subscriber's contract, but who, subject to the consent of the subscriber, and to the rules and regulations specified in this Tariff, is privileged to use the subscriber's service. Each joint user is allowed one listing in the alphabetical section of the directory without charge.

B. Conditions

1. Contracts for joint user service must be arranged by a subscriber to the main contract for service. He is responsible for the payment of all charges incurred there under.
2. Charges for joint user service date from the day information records are posted, and they are payable in the same manner as are charges for the main service. Information records are posted promptly after completing the order.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.11 JOINT USE OF SERVICE (Continued)

B. Conditions (Continued)

3. Charges for joint user service are automatically discontinued after terminating the main contract for service. Charges for joint user service may be discontinued upon request of the subscriber in case the joint user becomes a subscriber to exchange service, similar in classification, i.e., business or residence, as that under which joint user service is furnished, or in case of death of the joint user, or in case the joint user moves from the premises at which the exchange service listed is furnished.

C. Rates

1. The monthly charges for joint user service are as follows:

Business or residence - The applicable line rate shown in Section 1 of this Tariff applies to each joint user as well as the primary subscriber.

S7.12 RESERVED FOR FUTURE USE

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE

A. General

1. GulfStar service is a group of central office call management features offered in addition to basic telephone service. GulfStar service consists of the following features:

B. Definitions

1. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

2. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

B. Definitions (Continued)

2. Repeat Dialing (Continued)

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

3. Selective Ringing

Selective Ringing provides a distinctive ringing pattern to the subscribing customer for up to four specific telephone numbers.

The customer creates a screening list of up to four telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting (see Section 7.2 of this Tariff) and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Selective Ringing screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

B. Definitions (Continued)

3. Selective Ringing

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or an identified telephone number, that represents all the lines in a collection of lines, such as multiline hunt groups.

4. Selective Call Forwarding

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to ten numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or an identified telephone number that represents all the lines in a collection of lines such as multiline huntgroups.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

B. Definitions (Continued)

5. Call Block

This feature provides the customer the ability to prevent incoming calls from up to ten different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

If the customer also subscribes to Selective Call Forwarding and/or Selective Ringing and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multiline hunt group unless the telephone number is the main telephone number in the hunt group, or is telephone number identified.

6. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received .

Upon activation by the customer, the network automatically sends a message to the Telephone Company indicating the calling number, the time the trace was activated, and in some locations, the time this feature would be required to contact the appropriate law enforcement official.

Only calls from within GulfStar service equipped offices are traceable using Call Tracing.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

B. Definitions (Continued)

6. Call Tracing (Continued)

This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is telephone number identified.

In some locations, if the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

7. Selective Call Acceptance

Selective Call Acceptance allows the customer to select up to ten customer telephone numbers from which calls are to be received. All other calls are routed to a recorded announcement that informs the caller that the customer does not wish to receive his call.

Selective Call Acceptance takes precedence over Call Block, Selective Call Forwarding, and Selective Ringing. If a calling number is not on the customer's list, no further screening feature is required.

C. Conditions

1. The Following Limitations Apply:

- a. GulfStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within GulfStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of GulfStar service equipped offices.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

C. Conditions (Continued)

1. The Following Limitations Apply:

- b. The service is available to all single party customers who have Touch-Tone Service.
- c. The service will not work on an originating basis with Company provided Public and Semi-Public Telephone Service, toll terminals or trunks.
- d. Appropriate service order charges apply except during Company selected periods of special promotion. These charges will apply when the Company is required to restore functions that are disabled by the customer, i.e., reestablish screening lists.

D. Additional Features

1. Caller ID

This feature enables the customer to view on a customer provided display unit the Directory Number (DN) and Name on incoming telephone calls.

When Caller ID is activated on a customer's line, the Directory Numbers and Name of incoming calls are displayed during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of this equipment to perform satisfactorily with the network features described herein.

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S7.13 GULFSTAR SERVICE (Continued)

D. Additional Features (Continued)

1. Caller ID (Continued)

If the incoming call is from a caller who subscribes to Selective Ringing, the telephone number transmitted will always be the main number rather than the Selective Ringing number.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group.

Caller ID is not available on operator handled calls.

2. Calling Number Delivery Blocking - Per Line

This feature enables certain customers as described in S7.13 E.1.c. to prevent the transmission of their Directory Number on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Per Line is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Blocking - Per Call is dialed on a line that is provisioned with Calling Number Delivery - Per Line, the Directory Number may be delivered.

3. Calling Number Delivery Blocking - Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's directory number (DN) and thus control it's availability to the called party.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

D. Additional Features (Continued)

2. Calling Number Delivery Blocking - Per Call (Continued)

The transmission of the Directory Number can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number.

4. Anonymous Caller Rejection (ACR) - This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has been invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Caller Rejection regardless of the current state of the ACR customer's line (e.g., off hook or idle).
5. Call Waiting ID - This feature is an enhancement to Caller ID which enables the customer to view on a display unit the calling party's Directory Name/Directory Number on incoming calls when the subscriber's phone is in use.
6. Caller Name Delivery - This feature is included in Caller ID and provides the caller's name in addition to the caller's number on a display unit.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

D. Additional Features (Continued)

7. Smart Choice¹ - This service provides the following group of features at one flat rate. The customer may initially or subsequently eliminate any of the features from the group. A service charge will apply when the customer adds a feature back to the group:
- Caller ID
 - Call Waiting
 - Three Way Calling
 - Speed Calling
 - Call Forwarding
 - Call Return
 - Repeat Dialing
8. AllStar Choice - This service provides the following group of features at one flat rate. The customer may initially or subsequently eliminate any of the features from the group without a charge. A service charge will apply when the customer adds a feature back to the group:
- Caller ID
 - Call Waiting
 - Three Way Calling
 - Call Block
 - Call Forwarding - Remote Access
 - Selective Call Ringing
 - Speed Calling
 - Call Forwarding
 - Call Return
 - Repeat Dialing
 - Personal Ringing
 - Anonymous Call Rejection
 - Selective Call Forwarding
9. Select Savings - This service provides the following group of features at one flat rate. The customer may add additional features, listed in S7.13.G, at a discounted rate.
- Caller ID
 - Call Waiting ID
 - Call Forwarding

(1) Grandfathered to existing residential customers at their existing locations.

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S7.13 GULFSTAR SERVICE (Continued)

D. Additional Features (Continued)

10. No Limits¹ - This service provides the following group of features at one flat rate when packaged with Gulf Telephone residential basic local service and Gulf Long Distance "No Limits Long Distance":

Caller ID
Call Waiting ID
Call Forwarding

The customer may add additional features listed in S7.13.G, at a discounted rate.

(1) Grandfathered to existing customers at their existing locations.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

E. Conditions

1. All Limitations listed in S7.13 C. 1. are applicable to the Caller ID feature in addition to the following:
 - a. Caller ID is available to single exchange line residence and business customers. Caller ID is not available for lines equipped with Rotary (Grouping) arrangements.
 - b. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-published Listing Service as described in Section 26 of this Tariff.
 - c. Calling Number Delivery Blocking - Per Line is available free of charge upon request to domestic violence intervention agencies, state and county departments of human resource shelters, the Attorney General Crime Victim Assistance office, and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.
 - d. Calling Number Delivery Blocking - Per Call is provided free of charge subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's provided equipment to perform satisfactorily with the network feature described herein.

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S7.13 GULFSTAR SERVICE (Continued)

F. Rates

a. Residence

	Monthly <u>Rate</u>
(1) Call Return (per line)	\$3.15
(2) Repeat Dialing (per line)	3.15
(3) Selective Ringing (per line)	3.15
(4) Selective Call Forwarding (per line)	3.15
(5) Call Block (per line)	3.15
(6) Call Tracing (per call)	3.15
(7) Selective Call Acceptance (per line)	3.15
(8) Caller ID (includes Caller Name, per line)	7.70
(9) Anonymous Caller Rejection	3.15
(10) Call Waiting ID	7.70

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S7.13 GULFSTAR SERVICE (Continued)

F. Rates (continued)

Caller ID Plus

The company will offer a feature package to residential customers who subscribe to Caller ID, Call Waiting, and Call Waiting ID for a package price of \$8.95 per month. In addition, all nonrecurring charges will be waived.

Caller ID Extra

The company will offer a feature package to residential customers who subscribe to Caller ID, Call Waiting, Call Waiting ID, and Call Forwarding for a package price of \$10.95 per month. In addition, all nonrecurring charges will be waived.

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S7.13 GULFSTAR SERVICE (Continued)

F. Rates (Continued)

	Monthly Rate
	<u>Residence</u>
Smart Choice ²	19.50
Allstar Choice	25.95
Select Savings	15.95
No Limits ¹	43.09

G. Discounted Features - The following features are available at a discounted rate when the customer subscribes to the Select Savings Package:

	<u>Monthly Rate</u>
Anonymous Caller Rejection	\$ 2.00
Automatic Redial	2.00
Call Block	2.00
Call Forwarding - Remote Access	2.00
Call Return	2.00
Call Transfer	2.00
Do Not Disturb	2.00
Home Intercom	2.00
Repeat Dialing	2.00
Safety Line	2.00
Selective Call Acceptance	2.00
Selective Call Forwarding	2.00
Selective Ringing	2.00
Speed Calling - Enhanced	2.00
Three-Way Calling	2.00
Wake Up Reminder	2.00

- (1) Grandfathered to existing customers at their existing locations.
(2) Grandfathered to existing residential customers at their existing locations.

S7.14 RESERVED FOR FUTURE USE

S7.15 RESERVED FOR FUTURE USE

Issue Date: 7-15-10
Issued By: Chantel Mosby
Title: Director, Tariffs

Effective Date: 8-15-10
Docket No.:

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.16 RESIDENCE CUSTOMER REFERRAL PROGRAM

A. Terms and Conditions

1. Existing residence customers may be eligible for a one-time \$50 bill credit when they submit a referral via the Company's Internet website that results in the establishment of a new customer account for service that includes residential local exchange service. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, this one-time \$50 bill credit will be applied to the referring customer's account within sixty days. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of \$600 in referral credits per calendar year.
2. New residence customers may be eligible for a \$10 bill credit for six consecutive months. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, the \$10 bill credits will be applied to the referred customer's account during each of the referred customer's first six bill cycles with the Company. If the referred customer discontinues the local exchange service prior to the end of the six month period, no additional credits will be applied although the referred customer will not be required to refund the Company for previously acquired bill credits.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES

A. General

1. All rates and charges specified in the Subscriber Service Tariff contemplate the establishment of service without abnormal or excessive cost to the Telephone Company. Under certain conditions, as Hereinafter set forth, construction charges will be applied to cover all or part of the cost Incurred by the Telephone Company in the Establishment of service.
2. Construction charges are payable upon application For service or when billing is rendered as the Company, at its option, may require.
3. Where construction has been started in order to furnish service to an applicant and the application for service is canceled by the applicant shall be required to reimburse the Telephone Company for the estimated cost of such construction that has been completed.
4. Where rearrangement of facilities provided by the Telephone Company is made at the request of or to meet conditions imposed by the customer, the cost incurred by the Telephone Company for such rearrangement cost shall be borne by the customer.
5. Where facilities constructed on private right of way are used as a part of the Telephone Company's main line facility, the regulations and construction charges to be applied shall be those specified for the construction of facilities on public highways, or at the Company's discretion may be the regulations and construction charges specified for the construction of permanent access facilities. Main line facility is that part of the construction which is used for additional access entrance facilities.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSIONS CHARGES (Continued)

A. General (Continued)

6. Construction work, for access entrance facilities, as may be provided by an applicant, shall be subject to the approval of the Telephone Company.
7. The customer does not obtain any rights of ownership or otherwise in facilities provided by the Telephone Company, whether or not construction charges are applied. All facilities provided by the Telephone Company shall be under its exclusive control and except as hereinafter specifically provided, shall be maintained and replaced by and at the expense of the Telephone Company.
8. Where buried wire, buried cable, pole line, or conduit type of access entrance facility is provided by the Telephone Company in cases where such type of facilities are not considered normal, the customer shall be required to pay for all time, material, supervision, and overhead in connection with maintenance and replacement of such buried wire, buried cable, pole line, or conduit type of access entrance facilities.
9. Where buried wire, buried cable, pole line, or conduit types of facilities are provided by the Telephone Company on private property (other than for access entrance facilities) the subscriber shall be required to pay for all time, material, supervision and overhead in connection with maintenance and replacement of such facilities.
10. When the Telephone Company attaches its facilities to poles of others on the public highway in lieu of constructing a pole line, the attachment rental charges to the Company for such attachments may be assessed to the customer(s) in whole or on part as the particular circumstances may warrant.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES (Continued)

A. GENERAL (Continued)

11. When the Telephone Company attaches its access entrance facilities to poles of others located on private property, the attachment rental charges to the Company for such attachments may be assessed to the customer(s) in whole or in part as the particular circumstances may warrant.
12. When poles are used by the Telephone Company for attaching its access entrance facilities without expense, no attachment rental fee shall apply. All other regulations and requirements of both the owner of such pole line and the Telephone Company with respect to such joint use shall apply.
13. The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.
14. A buried wire or buried type of facilities will not be provided where, in the judgment of the Telephone Company, conditions are unsuitable and the use of such type of facilities may interfere with the furnishings of efficient telephone service.
15. The word "cost" when used in this section, means the actual cost to the Telephone Company, consisting of labor, materials, supervision, and other overhead expenses associated with the construction. Estimated cost will be used; however, where the subscriber requests in writing, actual cost will be used where practicable.
16. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES (Continued)

A. General (Continued)

17. Where the revenue is not expected to be sufficient to insure, within a reasonable time, an adequate return on the necessary investment, the abnormal construction costs are applicable as forth in this tariff.
18. The word "normal" when used in this section refers to any construction 300 feet or less needed to provide access entrance facilities.
19. The words "access entrance facilities" when used in this section refer to any telephone facility that originates from an existing telephone facility to the subscriber(s) premises.

B. RIGHT OF WAY

1. When an applicant is so located that it is necessary for the Telephone Company to obtain right of way to furnish service, whether temporary or permanent, the applicant shall be required to pay the cost (including rental) of securing and retaining such right of way.

S12.2 TEMPORARY SERVICE

1. Where the Telephone Company constructs temporary facilities, the applicant shall be required to pay the cost incurred by the Telephone Company for such temporary facilities.
2. The term "temporary facilities" as used in the paragraph above applies to:
 - a. Facilities constructed in advance of construction of permanent facilities and removed upon completion of the construction of permanent facilities; or
 - b. Facilities which will be used only for a short term and with respect to which there is no immediate prospect of reuse in place for another applicant.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

**S12.3 PERMANENT FACILITIES ON PUBLIC HIGHWAYS BEYOND THE SERVED
AREA OF AN EXISTING ROUTE**

Where the Telephone Company constructs permanent facilities on public highways, in order to furnish service to an applicant or applicants in territory where no facilities are available, the construction charges applicable shall be determined in the following manner regardless of the actual route to be followed by such construction.

1. Where only one applicant is to be furnished service, the distance of construction required to reach the point of access termination (point of connection on subscribers premises) on the applicants property, shall be measured along the public right of way from the nearest existing Telephone Company facility to the applicant. The applicant may be required to pay construction charges equal to the estimated cost which would be incurred for poles (in place), if a pole line type of facility is used and for buried wire, buried cable, or conduit type of underground facility is used.
2. Where more than one applicant is to be furnished service, the cost will be based on time, materials and overhead necessary for the length of construction required to reach the point of access termination on each applicants private property, measured along the public highway from the nearest existing facility. The applicants as a group may be required to pay construction charges equal to the estimated cost which will be incurred when a pole line type of facility is used, or when a buried wire, buried cable, or conduit type of underground facility is used. The total amount of construction charges to be paid by the applicants as a group, determined as provided in paragraph 1, will be apportioned among them in such a manner as the Telephone Company may determine. The necessary construction work will not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event any applicant fails to pay his part of the construction charges, then the Telephone Company will handle each application separately in accordance with the provisions in paragraph 1.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.3 PERMANENT FACILITIES ON PUBLIC HIGHWAYS BEYOND THE SERVED AREA OF AN EXISTING ROUTE (Continued)

2. (Continued)

In case the Telephone Company has on file other applications for service from applicants located along the route used to service the applicants, the Telephone Company will combine the applicants who previously applied for service in accordance with the provisions of this section if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

3. Should the Telephone Company choose to install facilities with capacity in excess of the applicant(s) needs, the Telephone Company will bear the costs of the excess capacity.

S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS

1. Construction for condominiums, apartments, motels, hotels, and other multi-unit lodging.
- A. When an applicant requires rewiring of condominiums, apartments, motels, hotels, or other multi-unit lodging, the Telephone Company will provide this service and will charge time, material, supervision and other overhead expenses associated with the installation.

S12.5 PERMANENT ACCESS ENTRANCE FACILITIES

1. Where the Telephone Company constructs permanent access entrance facilities of a pole line, buried wire, buried cable, or conduit type of underground facility, the applicant shall be required to pay the cost incurred by the Telephone Company for poles (in place), where a pole line type of underground facility is used for that part of the access entrance facility which is in excess of normal access entrance facility construction cost.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.5 PERMANENT ACCESS ENTRANCE FACILITIES (Continued)

2. Where a conduit type of facility is required, for placement of access entrance facilities, the applicant is required to provide, in place, suitable conduit from the point of entrance on his private property to the point(s) where service is to be furnished.
3. If the applicant requests, the Telephone Company can elect to place this conduit facility for which the applicant shall be required to pay for all materials, supervision, labor and overhead necessary for its placement.

S12.6 SPECIAL TYPES OF CONSTRUCTION OR FACILITIES

A. Outside Construction of Facilities

When an applicant requires a special type of construction or a type of facility not normally provided, or where the conditions imposed by the applicant, such as the time and place involved, make the installation abnormally or excessively expensive, the applicant shall be required to pay the entire cost incurred by the Telephone Company.

B. Interior Construction

1. The use of exposed wiring is the standard method of wiring all buildings. When concealed wiring is desired, the applicant will be charged the cost incurred by the Telephone Company in providing the concealed wiring.
2. The applicant will be required to provide suitable access to work space for installation and maintenance purposes, and to remove and replace any ceilings, walls, floors, etc. as may be required. The Company shall reserve the right to refuse to install or maintain wiring in a location where safety of workmen or continuity of service might in the opinion of the Company be questionable.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.6 SPECIAL TYPES OF CONSTRUCTION OR FACILITIES (Continued)

B. Interior Construction (Continued)

3. When an applicant requires a special type of construction due to the type of construction of the building or the conditions imposed by the applicant, and abnormal cost is incurred by the Telephone Company.
4. Construction for condominiums, apartments, motels, hotels, and other multi-unit lodging.
 - a. When an applicant requires rewiring of condominiums, apartments, motels, hotels, or other multi-unit lodging, the Telephone Company will provide this service and will charge time, material, supervision and other overhead expenses associated with the installation.
5. When an applicant requests to use access cable for other than access entrance facilities, the subscriber will be required to purchase the access entrance facility from point of origination on the main access route to the subscriber point of termination. (Other uses for access cable include, interconnect extensions or loops, burglar or fire alarm loops, or any loops associated with metering).
6. When an applicant requests to have access entrance facilities pre-installed, because the Telephone Company has no right of control over an applicants premises, between the time of pre-installation and commencement of service, the Telephone Company cannot assume any responsibility for the workability of the facility provided. The applicant will be responsible for any damage to the pre-installed access entrance facility, and will be required to pay for materials, supervision, labor, and overhead necessary for the repair of damaged facility.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.6 SPECIAL TYPES OF CONSTRUCTION OR FACILITIES (Continued)

C. Interior Construction (Continued)

7. For mobile home installations, skirting of mobile home must be removed by the subscriber, or the access door must be opened by the subscriber, to provide adequate access under the mobile home for drop and protector wiring purposes.

S12.7 SPECIAL REQUESTS REVENUE GUARANTEE AND EXTENDED SERVICE PERIOD

When a substantial number of central office lines are requested by an applicant in providing local (or foreign exchange service) the applicant may, based upon the circumstances in each case, be required to guarantee a minimum monthly amount of revenue for a minimum period with termination charges applicable in case of cancellation prior to the expiration of the minimum service period.

S12.8 REQUEST FOR SPECIAL TYPES OF CONSTRUCTION

When a request for a special type of construction other than those covered above in this section is desired by an applicant or where the individual requirements of a particular situation make the construction unusually expensive, the applicant shall bear the excess cost of such construction. Thereafter any special maintenance cost that may from time occur will be borne by the applicant.

S12.9 SPECIAL EQUIPMENT

Special equipment installations will be done on the following basis:

A. Cost of materials, plus

B. Labor	1-15 minutes	\$ 8.40
	16-30 minutes	\$ 14.70
	31-45 minutes	\$ 21.00
	45-60 minutes	\$ 27.30
	Additional ¼ hours	\$ 6.30

S14. EMERGENCY SERVICE

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S14. EMERGENCY SERVICE

S14.1 GENERAL REGULATIONS

A. General

Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911, is a telephone exchange communications service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. E911 Service includes lines and equipment specified in this tariff for the answering transferring and dispatching of public emergency telephone calls originated by persons within the serving area who dial 911.

B. Rules and Regulations

1. This service is limited to the use of Central Office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality.
2. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in other sections of this tariff.
3. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
4. E911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the primary PSAP. Outgoing calls can only be made on a transfer basis.
5. E911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of E911 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

S14. EMERGENCY SERVICE

S14.1 GENERAL RULES AND REGULATIONS (Continued)

B. RULES AND REGULATIONS (Continued)

6. The Company does not undertake to answer and forward E911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
7. Temporary suspension of service is not provided for any part of the E911 service. In the event of non-payment of fees for any portion of the e911 Service, the Company may arrange for permanent termination of service as otherwise provided by the Company's General Services Tariff.
8. Such information shall be used by the customer solely for the purpose of aiding the customer in more accurately identifying, updating, and/or verifying the addresses of subscribers within the customer E911 serving areas in connections with the customer's provision of E911 services.

Customer shall strictly limit access to the information to those authorized employees of the customer with a need to know and those employees actually engaged in the provision of emergency assistance services.

Customer shall use due care in providing for the security and confidentiality of the information.

Customer shall make no copies of the information except as may be essential, for the verification of emergency assistance services.

9. The E911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address, and name associated with the originating station location is furnished to the PSAP.
10. Central Offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for E911 Service.
11. ANI and/or ALI will not be displayed on calls placed over four-party or rural lines. Central Office identification is provided in lieu of ANI/ALI.

S14. EMERGENCY SERVICE

S14.1 GENERAL RULES AND REGULATIONS (Continued)

B. RULES AND REGULATIONS (Continued)

12. The Company's entire liability to any person for interruption or failure of E911 Service shall be limited to the term set forth in this section and other sections of this tariff.
13. The rates charged for E911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the company undertake such responsibility. The customer shall make operational tests as the judgment of the customer are required to determine whether the system is functioning properly notify the Company in the event the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
14. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof whether caused by the negligence of the company or otherwise shall not exceed the greater of \$50.00 or an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service conditions.
15. Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by another party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

S14. EMERGENCY SERVICE

S14.1 GENERAL RULES AND REGULATIONS (Continued)

B. RULES AND REGULATIONS (Continued)

16. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to the associated with the telephone used by the party or parties accessing 911 service hereunder and which arise out of the negligence or other wrongful act of the Company, the customer, its user agencies or municipalities, or the employees or agents of any one of them.
17. The Company's intent will be to provide as least the same level of service reliability and quality as the telephone service being provided in the exchanges where E911 is offered.
18. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all E911 calls that originate from telephones served by Central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
19. Any terminal equipment used in connection with E911 Service, whether such equipment is provided by the Company or the E911 Board, shall be configured so that it is able or unable, by written preference from E911 board, to extract any information relating to a number identified through the ANI feature as the source of an in-progress 911 call.

S14. EMERGENCY SERVICE

S14.1 GENERAL RULES AND REGULATIONS (Continued)

B. RULES AND REGULATIONS (Continued)

20. The customer must furnish the Company its agreement to the following terms and conditions.
 - a. That all E911 calls will be answered a 240hour day, seven-day week basis.
 - b. That the customer has responsibility for dispatching the appropriate emergency service vehicles within the E911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - c. That the customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.
 - c. That the customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming E911 lines recommended, to be installed, by the Company.

S14. EMERGENCY SERVICE

S14.1 GENERAL RULES AND REGULATIONS (Continued)

B. RULES AND REGULATIONS (Continued)

21.

The following terms define the customer's responsibility in providing this information:

- a. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Company prior to the effective date of service.
- b. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, closing and abandonment of streets, change in police, fire, ambulance or other appropriate agency's jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporations of new cities or any other matter that will affect the routing of E911 calls to the primary PSAP.
- c. The company will provide to the customer on request a complete written copy of the master address a file to permit the customer to verify the accuracy of the police, fire, an ambulance PSAP routing designations.
- d. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
- e. The Company will furnish a written copy to the customer for verification showing each change, deletion and addition to the master address file.

S14. EMERGENCY SERVICE

S14.1 GENERAL RULES AND REGULATIONS (Continued)

C. SERVICE FEATURES

Reserved For Future Use

S14. EMERGENCY SERVICE

S14.1 GENERAL RULES AND REGULATIONS (Continued)

D. SERVICE FEATURE COST (3 positions)

1. Non-Recurring Charge

- a. PSAP equipment, Tandem Switching preparation, Tributary Exchanges Installation, connecting Central Office Trunks, Automatic Number Identification (ANI), and other unspecified services not included in the following monthly recurring charges will be furnished on a time and material basis.

2. Monthly Recurring Charge

- a. ANI, Foley Switching function for E911 and maintenance (all exchanges per 1000 Access Lines \$38.50)
- b. Gulf Inter-exchange facilities, per circuit

Foley to Robertsdale trunking \$123.77
Local Channel Termination, each \$54.00
- c. Data base updates and maintenance per 1000 Access lines \$12.00.
- d. Local Exchange facilities \$142.00
(Remote Exchange Access)
- e. Operator Access to E911 \$34.45

S14. EMERGENCY SERVICE

S14.1 GENERAL RULES AND REGULATIONS (Continued)

F. OPTIONS

For the non-recurring charges associated with premise options see Section 6 of this tariff.

- G. GULF TELEPHONE COMPANY's cost incurred for the implementations of E911 Service would apply to any connecting company. Estimates of non-recurring charges will be provided to customers upon request.

S14.2 DEFINITIONS

ADDITIONAL E911 EXCHANGE LINE - Additional terminating line at a PSAP that may be ordered by the customer as an optional feature.

AUTOMATIC NUMBER IDENTIFICATION (ANI) - A feature by which the calling party's ANI telephone number is forwarded to the E911 Control Office and to the PSAP's Display and Transfer Units.

DISPLAY AND TRANSFER UNIT - A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Selective Transfer function.

END OFFICE - The central office(s) in the E911 System which receives originating E911 calls.

S14. EMERGENCY SYSTEM

S14.2 DEFINITIONS (Continued)

ENHANCED 911 CONTROL OFFICE - The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP, call transfer capability, and certain maintenance function for the PSAP.

FORCED DISCONNECT - A function of the E911 Central Office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 Service.

ENHANCED 911 SERVING AREA (ESN) - The geographic area in which The customer will respond to all E911 calls and dispatch Appropriate emergency assistance.

MANUAL TRANSFER - A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button of the Display and transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual transfer is associated with the E911 Trunk unit and is a standard feature of E911 Service.

PUBLIC SAFETY AND ANSWERING POINT (PSAP) - An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary and Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's respond first, Secondary PSAP's receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAP's are staffed by employees of public service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

SERVING CENTRAL OFFICE - The Central Office from which a PSAP, either primary or secondary, is served.

S14. EMERGENCY SYSTEM

S14.2 DEFINITIONS (Continued)

UNIVERSAL EMERGENCY NUMBER SERVICE - A telephone exchange communications service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered by a PSAP established and operated by the customer. The lines and the equipment specified in this tariff are answering, transferring and dispatching of public emergency telephone calls are included.

E911 BOARD OR CUSTOMER - Reference to either being made in this tariff is one in the same.

S25. GENERAL RULES AND REGULATIONS

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S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION

A. Purpose of the Telephone Company

GULF TELEPHONE COMPANY D/B/A CENTURYLINK, hereinafter referred to as the Telephone Company, is a telephone company with business offices located at Foley, Alabama, and Robertsdale, Alabama. The Telephone Company furnishes telecommunication services as a public utility in accordance with its approved tariff on file with the Alabama Public Service Commission.

B. Adoption of the Tariff by the Telephone Company

The rules and regulations contained in this tariff have been adopted by the Board of Directors of the Telephone Company, in compliance with its Articles of Incorporation, By-Laws and all known Federal and State laws applying to the provision of utility service.

C. Approval of the Tariff by the Commission

This tariff has been approved by the Alabama Public Service Commission to be effective on the date indicated in the lower right hand corner of each tariff sheet. After this date, the tariff constitutes the binding contract between the Telephone Company and its customers for the provision and receipt of telecommunication services. Except as provided by law, neither party may deviate from the rules, regulations, practices or rates contained herein without first obtaining the prior approval of the Commission.

D. Inspection of the Telephone Company's Tariff

Copies of these rules and regulations together with rate schedules and forms for application and contract are on file for inspection at the office of the Telephone Company during normal business hours. The Telephone Company may not refuse permission to anyone requesting to inspect its effective tariffs, nor may it require anyone to state a reason why they wish to do so prior to permitting access.

S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION

E. Transmitting Messages

1. The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the company transmits messages for Telecommunications Devices for the Deaf (TDD).
2. Where the Company transmits messages through the Alabama Relay Center, the Company will not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

F. Alabama Relay Center Restrictions

1. The following calls may not be placed through the Alabama Relay Center:
 - Calls to 976, 900, or 700 numbers
 - Calls to time or weather recorded message.
 - Calls to other informational recordings
 - Station sent paid calls from coin telephones.
 - Operator handled conference service and other teleconference calls.
 - All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by AT&T of the LECs.

S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE

Local exchange and long distance telephone service is available to the general public through the facilities owned and operated by the Telephone Company in accordance with the rules and regulations of this tariff. These services consist principally of local exchange and toll telephone service for residential and commercial subscribers of the Telephone Company, connection to acceptable customer premise equipment, public pay telephone service, and the provision of services, the Telephone Company may also provide on a deregulated basis, as a part of a special contract, other specialized communication services, including key telephone systems, private branch exchange (PBX), and general telecommunication equipment specifically arranged for a particular subscriber's use.

Charges for company services offered under this tariff are covered in other portions of the Tariff and consist of nonrecurring charges for installation and certain administrative expenses; monthly recurring charges for line services and charges for use of public pay station service. Toll access charges, as covered in Section 200 of this tariff, are set in accordance with rules and regulations of the Federal Communications Commission and the state commission. Long Distance toll telephone charges are billed to the subscriber by the Telephone Company in accordance with the connecting company's interstate tariff currently approved by the FCC and the intrastate tariff approved by the Alabama Public Service Commission.

The Telephone Company does not transmit messages, but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Applications for Service

All applications for service shall be made at the business office of the Telephone Company when practical. Applicant shall sign a standard service application agreement or service contract, and provide his full legal name and address of the property to be served. Example copies of these agreements are available for viewing at the business office of the Telephone Company. The applicant agrees to abide by the rules and regulations of the Telephone Company as specified in its approved tariff on file with the Commission.

No customer may make application for telephone service for another applicant in order to avoid paying an outstanding bill of the applicant.

B. Application of Business and Residential Rates

Business or residence classification of subscriber service is determined by the character of use made of the service.

Service is classified as business service and business rates apply where the use is primarily of a business, professional, institutional, or otherwise occupational nature, or where the service or any part thereof is furnished at a business location, except as specified elsewhere in the Tariff.

Where the telephone number is used in connection with business, professional, institutional, or occupational advertising, or other promotional media, business rates will apply, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number. Telephone service furnished to schools, lodges, and clubs shall be charged at the business telephone rate.

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

B. Application of Business and Residence Rates (Cont'd)

Business rates apply at residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, or other advertising matter, such as on vehicles, etc. When such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed, then residential rates shall apply.

Business rates apply at residence locations, when a station or bell is located in a shop, office, or other place of business.

The residential telephone rate will apply to telephone customers who use their telephone, located in their place of lodging and residence, for the purpose of social and emergency use only. Extension of the primary service will be confined to the area serving the individual or the family, living as a household unit. Rooms or quarters occupied by other than the above will require independent telephone service if desired. Advertising the telephone number publicly, other than occasionally (pertaining to the household unit), will require a business telephone rate.

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

B. Application of Business and Residence Rates (Cont'd)

When it is determined that a subscriber to residence service is using the service in such a manner that it should be reclassified as business service under the above provisions, 30 days after the subscriber has been given written notice the Telephone Company will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service and pay applicable business rates.

Residential rates shall apply at the residence of a clergyman, physician, nurse, midwife, dentist, veterinary surgeon, or other medical practitioner, provided the telephone is not located in that portion of the subscriber's residence which is used as an office, and provided no business designation is employed. Abbreviated titles such as "Dr.," "Professor, "Rev.," are not considered business designations.

Residential rates will apply in a private stable or garage which is strictly a part of the subscriber's domicile, and in a college fraternity house where members of the fraternity reside.

Issue Date: 7-15-10
Issued By: Chantel Mosby
Title: Director, Tariffs

Effective Date: 8-15-10
Docket No.:

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

C. Responsibility and Obligations of Subscribers

It shall be the responsibility of the subscribers or their agents to provide all easements, information and assistance as may be required by the Telephone Company for the installation of their service. No service may be established until all easements have been provided without charge to the Telephone Company.

Except where public safety or lawful emergencies require expeditions handling, the Telephone Company will normally process all applications in the order received.

D. Initial Contract Periods

Except as provided in the Subscriber Services Tariff, the initial contract period will be one month.

For directory listings both the initial and subsequent period will be coincident with the directory period.

Where the provision of service requires unusual costs or involves special assembles of equipment, the Telephone Company reserves the right to require an initial contract period longer than one month.

All service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Telephone Company operate outside the law or allow to be operated any service or facilities belonging to the subscriber or the Telephone company which might be or could become a danger or hazard to the employees, property, or agents of the Telephone Company or the public in general. Any damages, injuries, or harm caused by the negligence of the subscriber shall be the responsibility of the subscriber and in no case may the Telephone Company be held liable.

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

E. Authorized Use of Service and Facilities by the Subscriber

The Service provided to the subscriber is exclusive and may not be used by another except for employees, agents or representatives of the subscriber, or members of the subscriber's domicile; nor may any subscriber charge or receive compensation from another for services or use of the facilities provided to that subscriber without the prior written approval of the Telephone Company. This restriction does not apply to semi-public service.

All service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Telephone Company operate outside the law or allow to be operated any service or facilities belonging to the subscriber or the Telephone Company which might be or could become a danger or hazard to the employees, property, or agents of the Telephone Company or the public in general. Any damages, injuries, or harm caused by the negligence of the subscriber shall be the responsibility of the subscriber and in no case may the Telephone Company be held liable.

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. General Policy

The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month.

The customer is responsible for prompt payment, monthly of all charges for facilities and services furnished to the customer. This will include charges for all calls originated by the customer or accepted by him as "collect," "third number," "calling card," or "special billed" calls. Charges are payable at the Telephone Company's business offices or at any agency authorized to receive such payments. If verbal or written objection is not received by Telephone Company within ten business days after the bill is presented, the account shall be deemed correct and binding upon subscriber.

Recurring charges shall be billed monthly in advance. Nonrecurring and toll charges shall be assessed at the time such service is provided and billed as a part of the next regular monthly bill. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for Long Distance Service five days after received written notice by the Company. Nonpayment of regulated charges for service may result in the interruption or discontinuance of any or all of the services furnished the subscriber.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

A. General Policy (Continued)

If the bill is not paid within fifteen (15) days following the date of the bill, the account will be considered delinquent, and will be disconnected after (5) five days written notice to customer. When an account is considered delinquent a late payment charge of \$1.50 on each residence subscriber's bill and \$10.00 on each business subscriber's bill plus an interest charge of 1.5 percent (%) of the unpaid balance applied to each subscribers bill with a balance greater than \$6.00 for regulated charges, except for federal, state, county, and city agencies, when any undisputed portion of a previous months bill has not been paid in full prior to the subsequent billing date. This charge includes any billed amounts listed with the Tariff concerning the Company's billing and collecting services. The 1½ percent charge is applied to the total unpaid balance carried forward and is included in the total amount due on a subscribers bill. Service charges concerning reconnect charges are listed in Section 1 of this Tariff.

A delinquent account will subject the customer's service to temporary or permanent disconnection, pursuant to the provisions of this tariff.

All billings presented for payment by the Telephone Company will show the type of service rendered, the related charges, and the total bill for such services. Taxes which are levied on the Telephone Company for direct charge to the subscriber, such as sales and Federal excise taxes, shall be added to the subscriber's monthly billing as a surcharge.

B. Denial and Restoration of Service

The subscribers' monthly bills will include the due date and the disconnect date.

In the event the customer indicates that he cannot or will not pay his overdue bill, and/or refuses to negotiate reasonable payment arrangements, the Telephone Company will immediately disconnect his telephone service, assuming proper notice has been given.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

B. Denial and Restoration of Service (Continued)

When a bona fide dispute exists as to any aspect of the bill between the customer and the Telephone Company in attempting to arrive at an amiable settlement, the customer will be given the name and address of the Alabama Public Service Commission. A toll free number for the Commission is located in the front of the telephone directory. The customer will also be advised that he may request intervention of that body in the dispute. If the customer does not file a complaint with the Commission, all action to disconnect his service will be withheld until the dispute can be adjudicated by the Commission.

With respect to restoration of service and/or reestablishment of credit upon a service disconnection the customer will be required to meet those conditions outlined in the tariff section governing advance payments and deposits as set forth in Section D.

C. Advance Payments

(Reserved for Future Use)

D. Credits and Deposits

1. The Telephone Company will require an applicant to satisfactorily establish his financial responsibility or in lieu of same provide as cash deposit as security for payment of future charges for telephone service.

a. The applicant will establish his financial responsibility if he is a freeholder of the premises to be served or of other real estate within the territory served by the Telephone Company; or

b. The applicant demonstrates that he is a satisfactory credit risk by means which may be quickly and inexpensively checked by the Telephone Company; or

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

D. Credit and Deposits (Continued)

1. (Continued)
 - c. Applicant presents proof that he had service with another telephone company within twelve months of date of application with no record of being disconnected for nonpayment of his bill in the twelve consecutive months of that prior service, or the applicant had not, on more than two occasions during such twelve-month period, failed to pay his bill with the time specified by the regulations of the Telephone Company regarding the prompt payment of bills; or
 - d. The applicant furnishes a reasonably safe guarantor to secure payment of bills in the amount sufficient for sixty days' supply for service requested; or
 - e. The applicant makes a cash deposit to secure payment as prescribed hereinafter.
2. The establishment of credit under provisions stated above shall not relieve the applicant from compliance with the regulations of the Telephone Company regarding advance payments and prompt payment of bills and shall not modify any regulations as to the discontinuance of service for non-payment of bills.
3. The Telephone Company may require a deposit from a subscriber who regularly pays Telephone Company bills after the due date. The required deposit will be for an amount estimated not to exceed one regular billing for the subscriber plus two months estimated toll.
4. Upon default in the payment of any bill for telephone service by a customer who has furnished a guarantor, as provided in paragraph (1b) above, and which guarantor is a customer of the Telephone Company, the Telephone Company may transfer said customer's bill to the guarantor's and may, further, discontinue service to said guarantor upon thirty (30) days' notice, if said bill remains unpaid.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

D. Credit and Deposits (Continued)

5. The Telephone Company will require an applicant for service to reestablish his credit as outlined in Section D1 paragraphs (a) to (e), inclusive, if service has been discontinued during the last twelve consecutive months for nonpayment of his bills.
6. The Telephone Company will require from applicant, to establish or reestablish credit, a cash deposit not in excess of the estimated charge for one regular billing period, plus two months estimated toll.
7. The Telephone Company, upon receipt of cash deposit, will furnish applicant a receipt showing:
 - a. Name of applicant.
 - b. Address of premises to be served.
 - c. Amount of deposit.
 - d. rate of interest to applied.
8. The Telephone Company will pay interest on deposit at the rate of seven (7) percent accrued annually. Interest will be paid to the customer annually or deducted from customer's final bill for service.
 - a. The Telephone Company will not be required to pay interest on a deposit held less than 30 days.
 - b. The Telephone Company shall not be required to pay interest on a deposit after date of final billing.
9. The Telephone Company, upon termination of service, will promptly apply said deposit plus interest accrued to final bill of service. The remainder, if any, shall be refunded to the customer.
10. Deposit plus accrued interest will be refunded by the Telephone Company during the fourth quarter each year, provided that the subscriber has not had service disconnected for non-payment of his bill or has not paid his bill late on more than two occasions.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

D. Credit and Deposits (Continued)

11. The Telephone Company will return deposit plus interest accrued, upon request, at any time if customer's credit has been otherwise established or reestablished. The Telephone Company shall keep accurate records of all deposits until refunded or otherwise disposed of.

E. Company's Handling of Checks

Checks on banks will be accepted for payment for bills or other amounts due to the Telephone Company. If a check is returned by the bank due to insufficient funds or other causes, a service charge may be made and collected by the Telephone Company. The service charges are \$20.00 for the first NSF check and \$20.00 for subsequent NSF checks on the same customer account. If the returned check was in payment for restoration of denied service, the subscriber shall be notified that unless the check is redeemed by cash or cashier's check, all service may be immediately suspended until payment in full is made.

F. Credit for Local Service Outages

For local service outages properly reported by the subscriber and for which the subscriber is not at fault, an adjustment to the regular monthly service charge is allowed at the subscriber's request as follows:

No allowance is given for a service outage whose duration is less than forty-eight (48) hours after receipt of the outage from the notice from the subscriber. For outages greater than twenty-four (24) hours, an allowance equal to 1/30 of the regular monthly recurring charges shall be made for each 24 hours the service remains unusable; except that the total allowance may not exceed the regular monthly recurring charges for service.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

F. Credit For Local Service Outages (Continued)

Refunds will be completed by the Telephone Company or the subscriber may request a refund specifying the outage period, date and time of restoration. The Telephone Company will, upon verification, make appropriate adjustments in its next regular billing.

G. Change of Occupancy

When a change of occupancy or legal responsibility takes place on any premise served by the Telephone Company, notice shall be given within a reasonable time prior to such change. The outgoing subscriber is responsible for all service charges, including toll until such notice has been properly transmitted, received and processed by the Telephone Company. If the incoming subscriber desires to continue the existing service and keep the same telephone number of the previous subscriber, he must make timely application to do so and assumes full responsibility for all billings received, including toll, from the date of the change of occupancy. Where the date of change of occupancy does not coincide with the billing cycle date of toll and other services, it is the responsibility of the involved customers to split the billing between themselves.

No service under this section shall be provided for the incoming subscriber until all his prior indebtedness has been resolved to the satisfaction of the Telephone Company.

In the event a home or business changes ownership during the period and a special contract or unpaid construction charges remain, the present owner must arrange to satisfy the present agreement with the Telephone Company or make arrangements satisfactory to the Telephone Company for a new owner to assume the obligation for the balance of the application.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

G. Change of Occupancy (Continued)

All such notices shall be made in person or in writing Telephone communications shall not be considered proper notice. The Telephone Company is not responsible for errors, delay or expense resulting from procedures other than those defined in this tariff.

Continuance of existing service is conditioned upon the acceptance of the present arrangement of equipment and services, including directory advertising.

H. Cancellation of Service At Subscriber Request

When cancellation occurs prior to the start of installation or service by the Telephone Company, no charge will apply.

When installation of facilities has been initiated or service established and provided prior to cancellation; a charge equal to the estimated installed cost, less salvage value may be applied or a charge equal to the minimum period of service, including installation charges, if any , and full amount of any termination charges applicable, whichever is less.

Installation of facilities for a subscriber is considered to have started when the Telephone Company has incurred any expense in the connection therewith, or the preparation thereof, which it would not have otherwise incurred, provided the subscriber had advised the Telephone Company to proceed with such installation.

In the case of directory listing service where the listing has appeared in the directory, monthly charges will be made to the end of the directory period, except that the charges will cease at the time of the contract for the main service is terminated.

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

H. Cancellation of Service At Subscriber Request (Cont.)

Classified advertising service is provided for a minimum of the one year directory period. For the subscriber's convenience, the billing is done on a monthly basis. Therefore, if the service is canceled during the year, the remaining balance of the classified advertising costs become due.

I. Filing and Deposition of Subscriber Complaints

1. Informal complaints against the Telephone Company shall be made first directly to the Telephone Company. If the complainant is not satisfied with the deposition of the complaint, the subscriber or authorized representative then may file a complaint with the Commission.

2. Formal Complaints

A formal complaint or protest shall be in writing and submitted to the Telephone Company and the Commission.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. General

The Telephone Company shall make its services available to applicants, without discrimination and in accordance with applicable Federal, State and local laws and its approved tariffs, as a regulated public utility under the jurisdiction of the Alabama Public Service Commission.

S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

A. General (Continued)

The Telephone Company shall maintain all Telephone Company owned facilities which it furnishes to the subscriber. Facilities no longer meeting acceptable standards will be repaired or replaced without charge to the customer, provided easement and rights-of-way, as required, have been furnished to the Telephone Company.

The Telephone Company shall not be responsible for the subscriber's conformance to any applicable laws, regulations or ordinances, or for any harm caused by the subscriber's neglect.

B. Protection of Company Facilities

All facilities of the Telephone Company including telephone numbers and directories, provided and necessary for service to the subscriber, are the property of the Telephone Company and may be removed or changed by the Telephone Company at any time if there is a requirement to do so; or upon the termination of an agreement for its maintenance; or discontinuance of service. The subscriber has no proprietary right to telephone numbers and the Telephone Company may alter or change telephone numbers and other designations which, at its sole discretion, may be required to meet service demands. The subscriber is responsible for the safekeeping of all property of the Telephone Company on its premises and shall take all reasonable precautions against unlawful interference with such facilities. The subscriber may not connect to, interfere with or alter the facilities used in connection with telephone service or permit connection to, interference with, or alteration by any persons other than as outlined in this tariff. The subscriber shall be responsible for any damages to Telephone Company property caused by or permitted directly or indirectly by the subscriber or his agent.

S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

B. Protection of Company Facilities (Continued)

Unauthorized attachments to facilities provided to the subscriber may be removed by the Telephone Company without notice. Where it can be reasonably determined that the subscriber intended to defraud or avoid payment to the Telephone Company, complete telephone service may be revoked and the subscriber may be held liable for back charges to the original installations of the unauthorized devices, as though the Telephone Company had installed the service.

C. Priority of Service

The Telephone Company may not discriminate in regard to service provided to any subscriber. Normal service is provided in chronological order, however, during periods of public emergencies or when the full capacity of the Telephone Company service are not available, the Telephone Company will endeavor to provide whatever limited service possible and on a priority system based on a current analysis of the best interests of the public.

D. Company Liability

Due to the fact that the customer has exclusive control of his communications over facilities furnished him by the Telephone Company, and of the other uses of facilities furnished him by the Telephone Company, and because of inevitability of errors incident to the services and the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to terms, conditions, and limitations as herein specified.

S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

D. Company Liability (Continued)

The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or error or defects in transmission occurring in the course of furnishing service or other facilities and not caused by customer-provided equipment or facilities or by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission interruption, delay, error, or defect in transmission occurs, as described in Paragraph 25.4, F of this tariff.

The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander or infringement of patents arising from combining with, or using in connection with facilities of the Telephone Company, apparatus and systems of the customer; against all other claims arising out of any act of omission of the customer connection with facilities provided by the Telephone Company; and against any and all losses from damage to the customer's facilities or equipment attached or connected to facilities furnished by the Telephone Company.

E. Limits of Company Liability

The Telephone Company will exercise all reasonable diligence to furnish and deliver regular and continuous telephone service to the subscriber but will not be liable for damages caused by interruption, shortages, irregularities or failures due to accidents, interference by third parties or conditions beyond the reasonable control of the Telephone Company.

S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

E. Limits of Company Liability (Continued)

When, in the judgment of the Telephone Company, the continued provision of telephone service becomes unsafe; or where Federal, State or local regulations place operational restriction (s) upon the Telephone Company because of unsafe or hazardous situations, or other unusual conditions including strikes or lockouts; service as provided for in this tariff may be suspended by the Telephone Company. In so doing, the Telephone Company shall endeavor to minimize such suspension. However, the Telephone Company assumes no liability for the inconvenience or damages suffered by the customer during such periods.

The Telephone Company reserves the right to temporarily suspend service when repair, modification or improvement to the system is necessary. If not precluded by emergency conditions, the Telephone Company will make a reasonable effort to give notice to the customer either through the use of public media or individual communication. Repairs or improvements will be completed expeditiously and so far as it is reasonably possible, the work will be performed at a time that will cause the least inconvenience to the customer.

The Telephone Company is not liable for any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring thereon, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company.

S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

E. Limits of Company Liability (Continued)

The subscriber's facilities and equipment shall conform to all applicable laws, regulations, or ordinances as may be effective, and the conditions of this tariff. The Telephone Company does not express, imply or warrant the adequacy, safety or other characteristics of subscriber-owned or operated equipment by virtue of any inspection or rejection of facilities. The Telephone Company shall not be held liable in any way for subscriber-owned and maintained equipment which causes or may cause a hazardous, unsafe or dangerous condition, or threatens the health of others, even though such facilities were inspected by the Telephone Company.

F. Limited Facilities

The rights to line extension facilities constructed at cost for a subscriber shall terminate and such facilities may be immediately available for other service requirements:

- A. Upon discontinuance of service.
- B. Upon exceeding ten (10) or more days of temporary disconnect for non-payment.

G. Availability of Facilities

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

H. Other Limitations

Use of Connecting Company Lines - When line of another telephone company are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company shall not be held liable for any act or omission of the other telephone company.

S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

H. Other Limitations (Continued)

Service at Outdoor Locations - The Telephone Company will refuse to provide, maintain or restore service at outdoor locations unless customer agrees in writing to indemnify and save harmless the Telephone Company from and against any and all loss or damage that may result to telephones, apparatus, wiring or other equipment furnished by the Telephone Company at such locations.

Trailer Park Service - The Telephone Company will provide permanent weatherproof protectors at trailer parks.

Directories - The Company's liability for damages arising from errors in or omissions of listings in its directories or directory assistance records for which no additional charge is made shall be limited to the amount of actual impairment of the subscriber's service and in no event shall exceed one-half the amount of the charge to the subscriber for Local Exchange Service during the period covered by the directory or during the period that the directory assistance records remain in error after notice to the Company by the subscriber, or \$500.00 whichever is less. For listings furnished at additional charge, the Company's liability shall not exceed the amount of such additional charge during the period covered by the directory or during the period that the directory assistance records remain in error after notice to the Company by the subscriber. The Company may discharge its liability for errors or omissions by abatement or refund, or by a combination of abatement and refund.

S25.6 LIMITATIONS AND USE OF SERVICE

RESERVED

S25. GENERAL RULES AND REGULATIONS

S25.7 RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS

A. General

Subscribers of the Telephone Company shall be responsible for the prompt payment for all services rendered by the Telephone Company. Failure to receive a bill for any given period of time will not relieve the subscriber of his financial obligation. Payments may only be made directly to the Telephone Company business office, in person, by mail or to a designated collection facility of the Telephone Company (e.g., bank) in accordance with the tariff rate schedules contained herein. Only properly appointed and identified employees of the Telephone Company located at the business office where bills are paid, the President, or its special agent acting to collect past due amounts are authorized to receive subscriber payments. No maintenance personnel or other employees of the Telephone company may represent themselves as authorized recipients of payments for any telecommunication services provided. Any subscriber who believes that an employee of the Telephone Company has collected or attempted to collect payments or any sums of money outside the proper channels provided herein, shall bring such information to the attention of the Telephone Company at once.

In no case shall a subscriber be required to pay any sum to an employee of the Telephone Company or to anyone alleging to be agents of the Telephone Company except as provided herein. Any subscriber who makes such unauthorized payments may still be obligated to pay the Telephone Company if the Telephone Company is unable to recover all or part of such sums taken by unauthorized persons.

S25. GENERAL RULES AND REGULATIONS

S25.7 RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS (Cont'd)

A. General (Continued)

The subscriber may not replace, rearrange, connect to, or attempt to repair any Company-owned equipment installed or placed on his premises, or apparatus connected to such equipment, without written consent of the Telephone Company. In the event a subscriber tampers with any service or Company-owned facilities, the Telephone Company shall have the right to immediately discontinue service without notice. Damages arising or associated with such actions shall be the liability of the subscriber.

The subscriber is responsible for damages to the facilities of the Telephone Company caused by negligent or willful acts of the subscriber or his authorized agents and users, including the reimbursement to the Telephone Company for any losses through theft, fire, or vandalism occurring as a result of such neglect.

S25.8 ACCESS TO SUBSCRIBER PREMISES

A. General (Continued)

The subscriber is responsible to maintain clean, safe, and hazard free working conditions, environment and equipment for the employees, equipment, and agents of the Telephone Company. In no case is the Telephone Company required to work in an unsafe or hazardous condition, or to place in jeopardy or possible harm its personnel or facilities.

The subscriber is responsible for all installation, operation, maintenance and compliance to all laws, rules and regulations for equipment and facilities provided by the subscriber for interconnection with the Telephone Company's facilities in accordance with the rules governing customer owned and maintained equipment (COAM). Any damage or harm caused by subscriber actions or failure to act on the subscriber side of the point of interconnection shall in no way be a liability of the Telephone Company.

S25. GENERAL RULES AND REGULATIONS

S25.8 ACCESS TO SUBSCRIBER PREMISES

A. General (Continued)

A properly identified employee of the Telephone Company shall have access to the premises of a subscriber at all reasonable times for the purpose of conducting telephone business.

If after a reasonable effort and proper notice on the part of the Telephone Company, access cannot be gained to the premises, the Telephone Company may discontinue service if there is a requirement to do so until such access can be gained.

If access cannot be gained to retrieve Company station equipment, the equipment charge will continue until such equipment is retrieved.

S25.9 TERMINATION OF SERVICE

A. General

The Telephone Company may temporarily or permanently disconnect the subscriber's service if a subscriber, whose bill is presented monthly, fails to pay in full the regulated charges on his bill when it becomes delinquent.

The subscriber shall be provided written notification prior to disconnection of service.

Service which has been temporarily disconnected will be charged the regular rates for a period not exceeding 10 days following the disconnect date. When the interval between the date service is temporarily disconnected and the date service is reconnected is less than 10 days, there will be no adjustment for that month's rental rate.

S25. GENERAL RULES AND REGULATIONS

S25.9 TERMINATION OF SERVICE (Continued)

A. General (Continued)

The Telephone Company may either suspend or terminate the subscriber's contract without suspension of service, or, following a suspension of service, sever the connection and remove any of its equipment from the subscriber's premises upon:

- A. Abandonment of the service.
- B. Failure of a customer to make suitable deposit required by the Telephone Company as authorized by this tariff.
- C. Nonpayment of any regulated sum due for exchange, toll, or other service.
- D. Use of the service for any unlawful purpose.
- E. Use of service in such a way as to impair or interfere with the service of other customers. Such improper use includes, but it not limited to, the making of nuisance calls and the use of telephone service by a customer, or with his permission, in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such customer at or about the same time, resulting in preventing, obstructing, or delaying the telephone service of others.
- F. If the Telephone Company's equipment or facilities are damaged, replaced, or rearranged, or repaired by a subscriber.
- G. Access to subscriber property necessary to provide service is denied to the Telephone Company.
- H. Use of services or Telephone company owned facilities in an unlawful manner.

S25. GENERAL RULES AND REGULATIONS

S25.9 TERMINATION OF SERVICE (Continued)

A. General (Continued)

I. Use of COAM equipment by the subscriber which does not meet Telephone Company and Federal Communications Commission licensing standards, or is likely to cause an unsafe or hazardous condition as defined by the Telephone Company.

J. Any other violation of the Telephone Company's rules and regulations applying to subscriber's contracts or to the furnishing of service.

Equipment furnished by the Telephone Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear excepted.

S25.10 RESTORATION OF SERVICE

A. General

Should Service be suspended for nonpayment of charges, restoration of service will be made as specified under Section 6 of this tariff.

A customer who fails to pay his bill by the time specified by the regulations of Telephone Company regarding the prompt payment of bills and who further fails to pay such bill within a reasonable period regardless of whether or not service is discontinued for such nonpayment, eg. When disconnected for noncompliance, on wiring or equipment, etc.) may be required to pay such bill together with the applicable reconnection charge.

However, at its discretion, the Telephone Company may restore or reestablish service which has been suspended or discontinued for nonpayment of charges, without payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or discontinue service for nonpayment of any such, or other, charges due and unpaid or for the violation of the provisions of the

S25. GENERAL RULES AND REGULATIONS

S25.10 RESTORATION OF SERVICE (Continued)

A. General (Continued)

Neither shall the failure to suspend or discontinue service for nonpayment of any regulated past due account to accounts operate as a waiver to suspend or discontinue service for nonpayment of such account or any other regulated past due account.

S25.11 PARTY LINE SERVICE

A. General

When party line service is furnished, the Telephone Company reserves the right to cancel any party line contract whenever, in the judgment of the Telephone Company, the use of the service interferes with the reasonable use of others connected with the same line.

S25.12 LOCAL TAXES

A. All Taxing Authority

In the event any taxing authority imposes, collects, or receives from the Telephone Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, whether in a lump sum, at a flat rate, based on receipts, based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such county or territory of other local taxing authority.

Note: Nothing in this tariff shall prohibit the billing to customers of the amount of any tax or fee imposed by a county or other local taxing authority at the time of the filing of this tariff.

S26. DEFINITIONS

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S26. DEFINITIONS

S26.1

ACCESS LINE - The Telephone Company line from the central office switching point up to and including the termination on the customer's premises in either a protector or other point of demarcation.

ACCESSORIES - Devices attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically, acoustically or inductively connected to the communication path of the telephone system.

ACTUAL COST - The cost of materials, labor and necessary overhead actually incurred by the Telephone Company to complete a particular project or task.

AIRLINE MILEAGE - The shortest distance between the points involved.

ALABAMA RELAY CENTER - The Alabama Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the center of the called party.

APPLICANT - An individual, firm, corporation, partnership, institution, association or organization whether public or private, applying for or requesting provision of telecommunications service in accordance with this tariff.

AUXILIARY LINE - An additional and independent telecommunication channel from the central office to the same premises as the main line and associated therewith.

BILL TO THIRD PARTY - Denotes a billing arrangement by which a long distance call may be changed to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated. Calls through the Alabama Relay Center may be billed only to a third number within Alabama.

S26. DEFINITIONS

BUILDING - A structure under one roof, or two or more structures under separate roofs but connected by an enclosed passageway through which wires may be safely run.

BUSINESS OFFICE - The office of the Telephone Company which handles subscriber billing, collections and public requests for service.

BUSINESS SERVICE - Company service provided to firms, corporations, agencies, partnerships, associations, and other institutions, public or private, whose basic concern is the conduct of business, or the fulfillment of a public responsibility, and normally engaged in acts of commerce. One indication of commercial service is the reference to a user's phone number in public advertising of a business nature.

CALL CODE RESTRICTION - A service requested by the customer to limit code calling without prohibiting local calling and access to emergency numbers.

CENTRAL OFFICE -The location of the Telephone Company's switching equipment and where an individual telephone station may be switched and connected to another.

CENTRAL OFFICE WORK CHARGE - The charge applied to work associated with testing and connection functions required within the central office.

CENTRAL OFFICE LINE - A circuit directly connecting an individual line or party line with a central office.

CHANGE - Revisions in telephone service, lines or equipment subsequent to the establishment of such service, lines or equipment, and also to rearrangements of outside or inside wiring (including house cable) which do not involve moves, at the customer's request.

CHANNEL - A path for communications between two or more stations or Telephone Company offices, furnished in such a manner as the Telephone Company may elect, whether by wire, radio or a combination thereof.

S26. DEFINITIONS

CLASS OF SERVICE - A description of telecommunications service furnished a subscriber which denotes such characteristics as nature of use (Business or Residence) or type of rate (Flat Rate or Message Rate). Classes of service may be subdivided in "grades", such as individual line or party line.

CLOSED-END FOREIGN EXCHANGE - A local service provided from a customer's premise to the point of connection with an interexchange facility which connects the customer to dial tone at a foreign exchange. This allows users located in the Telephone Company serving area to access the public switched network of the Foreign Exchange Company.

COAM - See Customer Owned and Maintained equipment.

COIN BOX SERVICE - See Pay Telephone Service.

COMMERCIAL SERVICE - See Business Service.

COMMISSION - Alabama Public Service Commission.

COMMON CONTROL SWITCHING ARRANGEMENT (CCSA) - A switched service network designed for customers having extensive private communications requirements. All stations associated with a customer's network may dial each other regardless of location and without using exchange and toll facilities. Off-network access via local, foreign exchange or WATS lines may also be provided.

COMMUNICATING DEVICE - Any item, located on the customer's side of the connecting terminal, which is used in transmitting or receiving telecommunications messages.

COMPANY - GULF TELEPHONE COMPANY D/B/A CENTURYLINK.

CONNECTING ARRANGEMENT - The equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company.

CONNECTING TERMINAL - The connecting point between the Telephone Company's exchange plant and the equipment located on the customer's premises.

S26. DEFINITIONS

CONSTRUCTION - All activities required by the Telephone Company in order to initiate, rearrange, discontinue or otherwise provide or modify service or facilities provided to the subscriber.

CONTIGUOUS PROPERTY - The land, including any building or buildings thereon, occupied or used in the conduct of one establishment or business, throughout which there is general access without the necessity of crossing land used publicly or privately by others. Contiguous property has a single mailing address.

CONTRACT - An agreement, either written or oral, under which telecommunications services or facilities are furnished subject to the rules and regulations specified in this Tariff.

CONTRACTS, SPECIAL - See "Special Contracts."

COST - See "Actual Cost."

CPE - See "Customer Premise Equipment."

CUSTOM CALLING - Special calling features such as call waiting, call forwarding, three-way calling and speed calling. Available only in areas equipped with special equipment at the central office.

CUSTOMER - The person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Telephone Company. May be different from the user. (See Subscriber)

CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM) - Any device or apparatus provided by the customer, which does not constitute a competing telecommunication system, and for which complete ownership and maintenance responsibility resides with the customer and the Company's liability is limited to interconnection in accordance with the rules and regulations outlined elsewhere in this tariff or as provided under a separate written agreement.

CUSTOMER PREMISE EQUIPMENT (CPE) - Any terminal equipment located at customer premises which is used for telecommunications. It may be customer-owned or it may be owned by the Telephone Company.

S26. DEFINITIONS

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth elsewhere in this tariff.

DATE OF PRESENTATION - The date upon which a bill or notice is mailed. In case of a hand delivered special bill or notice, the date of presentation is the date delivered.

DIRECT ELECTRICAL CONNECTION - A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING - Information contained in the Telephone Company-owned telephone directory or directory assistance records, where telephone users may obtain the telephone number of listed subscriber stations.

DISCONNECT - Discontinuance of telephone service made at the request of the subscriber or at the option of the Telephone Company for nonpayment of service or other valid reasons; the facilities so disconnected by the Telephone Company may be made immediately available for use by another subscriber.

DROP WIRE - Wires between the distribution wire or cable terminal and the point of entrance to the building in which the subscriber's telephone service is located.

EMERGENCY - A situation or condition, as determined by the Telephone Company, which demands immediate attention and requires substantial change from the normal conduct of utility business and which left unattended could seriously threaten the public safety.

EXCHANGE - The area authorized by the Commission for the administration of communication service by the company.

EXCHANGE ACCESS SERVICE - An unlimited local exchange service which allows users not located in the Telephone Company serving area to access the public switched network of the Telephone Company.

EXCHANGE AREA - The territory served by an exchange as specified in the Subscriber Services Tariff.

S26. DEFINITIONS

EXCHANGE MESSAGE - A completed telephone call or telephonic communication between exchange stations in the same local service area.

EXCHANGE SERVICE - The service of furnishing access to Company facilities for telephone communication within a local service area in accordance with the regulations and for the rates and charges specified in the Subscriber Services Tariff.

EXTENDED AREA SERVICE - A telephone service providing for calls between two exchanges without applying message toll charges.

FLAT RATE SERVICE - The type of exchange service furnished at a stipulated monthly rate with an unlimited number of calls within a specified local service area.

FOREIGN EXCHANGE - The exchange which includes the central office from which the foreign exchange service is furnished.

FOREIGN EXCHANGE SERVICE (FX) - A service by which a telephone or PBX in one city, instead of being connected directly to a central office in that city, is directly connected to a CO in a distant city via a private line. To callers it appears that the telephone or PBX is actually located in the distant city.

GULFSTAR SERVICE - GulfStar service is a group of central office call management features offered in addition to basic telephone service.

GRADE OF SERVICE - Refers to the number of parties served on a telephone line, such as one-party, two party, multi-party, etc.

GRANDFATHERED SERVICE - Services no longer offered to new subscribers. Existing subscribers may continue service until moves or changes of service occur.

INDIVIDUAL LINE SERVICE (Or One-Party Service) - A grade of exchange service by means of a central office line arranged to serve one subscriber telephone number only.

INSIDE WIRING - The wire and incidentals installed on the subscriber's premises to connect the communication devices with the connecting terminal.

S26. DEFINITIONS

INSTALLATION - Any activity required by the Telephone Company in order to initiate, rearrange, delete or otherwise provide or modify service or facilities for use by the general public.

INSTALLATION CHARGE - An initial, nonrecurring charge made under certain conditions to cover all or a portion of the cost of installation of telephone equipment. The payment of an installation charge gives the subscriber no ownership wholly or in part to the property installed.

INTERCONNECTION - A term used to indicate the connection of customer-provided communicating devices with the facilities owned by the Telephone Company.

JOINT USER - An individual or concern authorized by the Telephone Company and the subscriber to share in the use of the customer's telephone service, subject to rules and regulations of this Tariff.

KEY TELEPHONE SERVICE - An exchange service furnished by means of assemblies serving one or more individual central office lines, including at least one multibutton telephone set, and associated apparatus arranged for various combinations of cutoff, holding, intercommunicating pickup and signaling within the capacity of the equipment.

LINE EXTENSION - The outside plant required in addition to existing facilities to render telephone service, exclusive of instruments.

LINK-UP ALABAMA - Link-Up Alabama provides subsidized assistance to qualifying low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

LOCAL CALLING AREA - The area within which telecommunications service is furnished subscribers under a specific schedule of exchange rates and without toll charges. A local calling area may include one or more exchange service areas, or portions of exchange service areas.

LOCAL MESSAGE - A completed call or telephonic communication between a calling station and any other exchange station within the local service area of the calling station.

S26. DEFINITIONS

LOCAL PRIVATE LINE TELEPHONE SERVICE - A line located wholly within an exchange, furnished for the subscriber's own use for communicating or signaling between points on that line.

LOCAL TELEPHONE SERVICE - Service available within the Telephone Company service area for communication between subscribers located within that Telephone Company service area only.

MESSAGE - A completed subscriber telephone call.

MESSAGE TELECOMMUNICATIONS SERVICE (MTS) - The long distance telephone service = Toll or trunk services.

a. Person-to-Person Call

The MTS class of service where the person originating the call specifies to the Company operator or the communications assistant at the Alabama Relay Center a particular person to be reached. When the person originating such a call agrees to talk to anyone other than the one specified, the classification of the call remains person-to person.

b. Station-to-Station Call

The MTS class of service where the person originating the call either dials the telephone number desired, gives to the Company operator or gives to the communications assistant at the Alabama Relay center the telephone number of the desired station and does not specify a particular person to be reached.

Three classes of Station-to-Station service are followed as follows:

1. "Dial Station" is that Station-to-Station service in which a call is:

S26. DEFINITIONS

MESSAGE TELECOMMUNICATIONS (MTS) (Continued)

1. Dial Station (Continued)

- a. Dialed by the customer, except when an operator
 - reaches the called telephone number where facilities are not available for dial completion, or
 - places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
 - reestablished a call which has been interrupted after the called number has been reached or
 - assists in the completion of calls between hearing and speech impaired customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones;

b. billed to the originating number;

c. completed without the assistance of Company operator, except that an operator may establish the call under one of the conditions listed in a., above, or may record the originating telephone number where no automatic recording equipment is available; and

d. not originated from a public or semi-public coin telephone.

2. "Customer Dialed Calling Card Station" is that Station-to-station service in which a call is:

- a. dialed by the customer, except when an operator
 - reaches the called telephone number where facilities are not available for dial completion, or
 - places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
 - reestablishes a call which has been interrupted after the called number has been reached or
 - assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones;

S26. DEFINITIONS

MESSAGE TELECOMMUNICATIONS (MTS) (Continued)

- b. Billed to the Customer's Calling Card number
-calls through the Alabama Relay center may be billed
only to an Alabama Calling Card Number; and
 - c. completed without the assistance of Company Operator,
except that an operator may establish the call under one
of the conditions listed in a., above, or may record the
Customer's Calling Card number.
3. "Operator Station" is that Station-to-Station service
other than "Dial Station" or "Customer Dialed calling
Card Station". Operator Station-to-Station includes
Station-to-Station calls which originate at a public or
semi-public coin telephone.

MESSAGE UNIT - A unit charge established for calls within the local
service area as provided in the Subscriber Services Tariff.

MILEAGE CHARGE - Additional recurring charges bases upon distance
measurement as provided for in this tariff.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a
customer is obligated to pay for service, facilities and equipment,
whether or not retained by the customer or such minimum length of time.

MOVE OR CHANGE CHARGE - Initial nonrecurring charges made for a change
of location or type of equipment on the same premises made at the
subscriber's request where there is not interruption of service other
than incident to the work involved which is not initiated by the
Telephone Company or required for the proper maintenance of the
equipment or service.

NETWORK CONTROL SIGNALING - the transmission of signals used in the
telecommunications system which perform functions such as supervision
(control, status, and charging signals), address signaling (e.g.,
dialing), calling and called number identification, audible tone
signals (call progress signals indicating reorder or busy conditions,
alerting, coin denominations, coin collect and coin return tones) to
control the operation of switching machines in the telecommunications
system.

S26. DEFINITIONS

NETWORK CONTROL SIGNALING UNIT - The equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

NETWORK INTERFACE DEVICE (NID)CHARGE - That point on the premises of the subscriber at which facilities owned by others is connected to Telephone Company facilities.

NON-LISTED SERVICE - The telephone number of the subscriber which, at the request of the subscriber, is not listed in the telephone directory but can be obtained by contacting the information operator.

NON-PUBLISHED SERVICE - A customer listing, that is required at the customer's request in writing, to be unpublished in the telephone directory and to be withheld from any request made upon directory assistance desks or any type of request, unless so ordered by a regulating body of the Telephone Company.

NORMAL WORKING SITUATIONS - Those situations which can be reasonably anticipated by the Telephone Company, planned for in advance and handled as a part of the usual day-to-day operations, without requiring substantial deviation from standard operating practices.

NUMBER CHANGE CHARGE - The charge applied when a customer requests a change in their telephone number.

OFF-PREMISE EXTENSION (OPX) - Service which provides a connection from the access line termination (station) to another station located on property or in a building not contiguous to the access line termination.

ONE PARTY SERVICE - See "Individual Line service."

OPERATOR ASSISTED CALLS - Are zero plus (0+) level customer dialing requiring 3rd numbers, collect billing or assistance on 1+ which the customer can't complete.

OPERATOR HANDLED CALLS - Are zero minus (0-) level customer dialing which requires the operator to totally handle the call.

S26. DEFINITIONS

OTHER COMMON CARRIER (OCC) - Specialized Common Carriers, Domestic and International Records Carriers, and Domestic Satellite Carriers engaged in providing private line voice, data, audio or video services, or other services as such carriers may be authorized by the federal Communications Commission to provide.

PARTY LINE SERVICE - A grade of service furnished under Tariff provisions by means of a central office line arranged to serve more than one subscriber telephone number and with segregated ringing for each telephone number on that line.

PAY TELEPHONE SERVICE - See "Public Telephone Service."

PERMANENT DISCONNECT - Termination of Telephone Company service where the intent is not to reconnect the service in the foreseeable future. Facilities related to such disconnections of service become immediately available to the Telephone Company to satisfy other service requirements.

PRIVATE BRANCH EXCHANGE (PBX) SERVICE - An intercommunication system composed of switchboards, automatic switching equipment, and various ancillary devices located on the subscriber's premises, including local stations with intercommunication capability between them through automatic switching equipment. Access to the Telephone Company's local exchange and long distance facilities is by means of one or more central office trunks.

PREMISES VISIT WORK CHARGE - The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises.

PRIVATE LINE CIRCUIT (DEDICATED) - A circuit provided to a subscriber which is not connected to the switching equipment of the Telephone Company and does not provide general access to the local exchange.

PRIVATE LINE TERMINAL - Each end of a private line dedicated circuit.

S26. DEFINITIONS

PUBLIC TELEPHONE SERVICE - A non-listed, non-customer exchange station installed for the convenience of the public at a location chosen or accepted by the Telephone Company. A coin collecting device may be provided for immediate collection of charges for each outgoing local and toll message, or the paystation may be of coinless nature intended for collect or third number billing purposes.

RESIDENTIAL TELEPHONE SERVICE - Service furnished to a home, personal quarters or abode used only for residential or domestic purposes and from which business is not normally conducted. Residential service does not include multi-family apartments or hotels where a landlord or manager is responsible for payment to the Telephone Company.

RESTORATION AND SUSPENSION CHARGE - The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.

RETURNED CHECK CHARGE - The charge applied to each insufficient funds check returned.

ROUTE MILEAGE - The distance measured along the route of the circuit between any two or more given points on that circuit.

SAME BUILDING - A structure under one roof, or two or more structures under separate roofs, throughout which there is general access by means of doors, elevators, stairways, enclosed passageways or continuous corridors. Sidewalks, driveways, heating and utility tunnels, pipes and conduits are not considered enclosed passageways.

SAME HOUSEHOLD - Those who dwell as a family under one roof, including relatives and not more than four other persons residing with the family and participating in the common use of such facilities as dining room, kitchen, living room, etc. Premises occupied by any group of four or less persons functioning in the same manner as a family are also considered as the same household.

S26. DEFINITIONS

SAME PREMISES - All the space in the same building in which a subscriber has the right of occupancy to the exclusion of others or shares the right of occupancy with others; and all space in different buildings on continuous property, provided such buildings are occupied solely by one subscriber. Foyers, hallways, and other space provided for the common use of all occupants of a building are considered the premises of the operator of the buildings.

SEMI-PUBLIC TELEPHONE SERVICE - Exchange service designed for use of the customer and the public at locations somewhat public in character and involving a stipulated charge for each outgoing local message. A coin collecting device is provided for immediate collection for each outgoing local and toll message.

SERVICE CONNECTION - The establishment of telephone service, lines or equipment for a customer, and transfers of telephone service, lines or equipment from one premises to another on non-contiguous property subsequent to the establishment of such servicelines or equipment for a customer.

SERVICE CONNECTION CHARGES - See "Installation Charges."

SERVICE, GRANDFATHERED - See "Grandfathered Service".

SERVICE ORDER WORK CHARGE - The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

SERVICE, POINT - Used in connection with customer-owned communications, the point on the customer's premises where customer-provided equipment connects with the facilities of the Telephone Company.

SHARED TENANT SERVICE - A shared service arrangement which allows business exchange service to be resold subject to regulations.

S26. DEFINITIONS

SPECIAL BILL - A bill for accumulated exchange and toll service charges rendered in lieu of the requirement of a cash deposit for the reestablishment of credit before disconnection of service as provided in this tariff schedules, or a bill for accumulated exchange and toll charges rendered at such a time as the amount of the unpaid charges, billed and unbilled, materially exceed the normal amount of any prepaid charges or and deposits made in connection with a particular service.

SPECIAL CONTRACTS - The agreement between the Telephone Company and a subscriber for the furnishing of utility service in instances where all or part of the tariff does not apply.

STATION - Each telecommunications instrument location on the premises of a subscriber or authorized user and connected for his benefit.

SUBSCRIBER - The person or organization in whose name service is furnished as evidenced by the signature of the application of contact for that service, or in the absence of a signed instrument, by the receipt and payment of a bill regularly issued in his name regardless of the identity of the actual user of the service.

SUPPLEMENTAL EQUIPMENT - Attachments, apparatus, and accessories or devices which, at the request of the subscriber, the Telephone Company provides in accordance with the rate schedules of this tariff.

TARIFF - The entire embodiment of the rules, regulations, definitions and charges under which service is provided within the service area of the Telephone Company. This tariff is a contract between the Telephone Company and its subscribers binding on both and approved by the Commission.

TARIFF SHEET - An individual sheet of the Telephone Company's tariff.

TELECOMMUNICATIONS SERVICES - The provision of facilities for the transmitting and reception of messages, impressions, pictures and signals by means of electricity, electromagnetic waves, and any other kind of energy, force variations, or impulses whether conveyed by cable, wire, radiation through space, or transmitted by means of other media within a specific area or between designated points.

S26. DEFINITIONS

TELEPHONE COMPANY - The GULF TELEPHONE COMPANY D/B/A CENTURYLINK.

TEMPORARY DISCONNECT - A short-term suspension of utility service without removal or disconnection of any subscriber equipment. Such disconnections may be made at the request of the subscriber or on the initiative of the Telephone Company in accordance with the rules and regulations of this Tariff.

TEMPORARY SERVICE - Local service definitely known to be needed for a short period, such as service for contractors while constructing a building, for a sales campaign, or for events such as conventions, fairs, circuses, and athletic contest.

TERMINAL - A point at which a circuit element may be directly connected to one or more other elements.

TERMINATION CHARGE - A special charge applied under certain conditions defined in a special contract with the subscriber when service is terminated by the subscriber before the expiration of the minimum contract period. Termination charges shall be specified in the written agreement and known in advance by the subscriber.

TIE LINE - A dedicated telephone circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other.

TOLL MESSAGE - A completed telephone call or telephonic communication between an exchange station another station not located within the same local calling area as the calling station.

TOLL RATE - The charge prescribed for toll messages based upon the duration and distance of the call.

TOLL TELECOMMUNICATIONS SERVICE - That part of the total communications service provided by the Telephone Company which is furnished between customers in different local calling areas for which a toll rate is charged.

TRUNK LINE - A channel of communication from the central office to another switching system or between a PBX, key system or similar intercommunication device and the Telephone Company's central office.

S26. DEFINITIONS

TWO PARTY LINE - A central office line designed for the connection of two subscribers.

TYPE OF SERVICE - The grade or level of service provided to a subscriber in a particular circumstance.

USER - The user of a service regardless of the identity or location of the subscriber or customer of the service.

OTHER TERMS - For other terms see explanation of service as contained in the various sections of this Tariff covering the particular service.

S27. DIRECTORY LISTINGS

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S27. DIRECTORY LISTINGS

S27.1 GENERAL

- A. The rates and regulations specified here for directory listings apply only to the alphabetical section of the directory.

S27.2 CONDITIONS

- A. Telephone directories are furnished to subscribers to help in using the service, and remain the property of the Telephone Company and may be collected when new directories are issued, or when service is terminated.
- B. Listings are only for identifying subscribers' telephone numbers for the purpose of using the telephone system. The listing of subscribers without charge in the alphabetical section of the directory does not provide for special prominence or arrangement.
- C. The Telephone Company, in accepting listings as prescribed by subscribers or prospective subscribers, will not be a party to controversies between subscribers as a result of publishing these listings in its directories.
- D. Listings are furnished only as specified for the various services mentioned in this Section. Listings are not necessary for any service or facilities which are not specifically mentioned in this Section and, consequently, are not furnished, either with or without charge.
- E. The Telephone Company reserves the right to limit the length of any listing to one line in the directory by using abbreviations. It will also use abbreviations or full legal names for clearness, when, in the judgment of the Telephone Company the identification of the subscriber is not impaired.
- F. One free listing is provide for each subscriber, unless modified by the conditions in Paragraph G following.

S27. DIRECTORY LISTINGS

S27.2 CONDITIONS (Cont'd)

- G. Individual line service having more than one subscriber terminal, and in which the telephone numbers are consecutive and/or arranged for trunk hunting service, normally has only one listing furnished. When, in the judgment of the Telephone Company, additional listings are necessary to identify properly the subscriber or would help in providing his service, they may be furnished without charge, provided they do not exceed the number of subscriber terminals. All listings, with or without extra charge, must bear the call number on the first line.
- H. When, in the judgment of the Telephone Company, listings are so similar that they would cause confusion or would tend to delay or impede the use of the service, the Company reserves the right to either reject the listings or to require additional identifying information, such as addresses, to be contained in the listing.
- I. Additional name listings, exceeding those permitted without extra charge and additional line matter, are furnished at rates specified in Section 27.3.
- J. A subscriber may request that his number not be listed in the telephone directory, although this is discouraged. The Telephone Company may decline to complete connections with such subscriber's station except call number and may decline to furnish the call number of such subscriber's station.
(See Section 27.3 E.)
- K. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may include abbreviated designation of titles. Also, the title "Mrs." , "Miss", or "Ms." Is permitted. Degrees are permitted when they better identify the subscriber. Titles and designations will be omitted when a degree is used the conveys adequate information.

S27. DIRECTORY LISTINGS

S27.2 CONDITIONS (Cont'd)

- L. A client of a reseller of Local Exchange Service may request the reseller, on his behalf, to obtain one main listing in the alphabetical section of the directory without charge, as specified in Section 7.13 of this tariff. Other listings, as specified in this tariff section, are also available upon resellers request for the client. All appropriate charges and regulations for directory listings specified herein are applicable to clients listings. Client listing charges will be billed to the reseller (customer of record) and will not be separately billed.
- M. Business subscribers are listed by name and a designation describing the subscriber's business. Address (when available) and telephone number are included.
 - a. The primary listing is ordinarily the name of the individual, firm, or corporation which contracts for the service or the name under which the business is regularly conducted. But, when the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party. Additional listings may be provided as specified in Paragraph d following.
 - b. The Telephone Company will not accept a listing of a trade name made up by adding a term such as Company, Agency, Shop, Works, etc., to the name of the commodity or services, unless the subscriber show satisfactory evidence that he is authorized to do business under the trade name.
 - c. A designation is a word or phrase, abbreviated where necessary, describing the general character of the subscriber's business. Designations will not be used where the name under which the subscriber is doing business is sufficient to indicate the character of the business.

S27. DIRECTORY LISTINGS

S27.2 CONDITIONS (Cont'd)

- d. Additional business listings may be furnished in the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. Additional business listings may also be the names of individuals, firms, or corporations which the subscriber or joint user owns, controls, or represents (if proper authority is provided). See 27.3 C for charges related to additional listings.
- e. Business subscribers desiring listings which are identical or similar to other listings, which refer to providing services for a common client, will be required to:
 - 1) Provide written authorization from that client for the multiple listings; 2) Provide unique differentiating information in all listings, such as addresses; and 3) Provide proof, by signature, that all other similar listing businesses have been notified. (example: where 2 realtors desire their number be listed for rentals of XYZ Condominiums.)
- N. Residence listings are a name, address (where available), and the telephone number.
 - a. The primary listing is ordinarily the name of the individual who contracts for the service. But, where the service is contracted for by the one party for the use of a second party, the primary listing may be the name of the second party. Additional listings may be provided as specified in Para. C.
 - b. A dual name listing is one that consists of a surname and two given names, and may be provided for residence subscribers when the given names are those of people sharing the same surname and live at the same address. The Telephone Company reserves the right to limit the length of any listing to one line by using abbreviations.

S27. DIRECTORY LISTINGS

S27.2 CONDITIONS (Cont'd)

c. Additional residence listings may be furnished in the names of relatives including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's house who are recognized as part of the subscriber's domestic establishment.

O. Indented listings are used when a subscriber has more than one listing for service under the same name at one or more locations.

Examples:

Jones, A.B. Atty-----555-4851
Res.-----555-3250

Standard Oil Company
Genl. Of.-----555-3751
Dist. Mgr.-----555-3347
Dist. Mgr. Res.-----555-7017

P. There is no charge for indented listings as long as the number of listings does not exceed the number of lines. Names of individuals are not permitted in indented listings of this type.

Q. Reference listings may be furnished to subscribing who change their name, absorb another business, or subdivide their businesses and have authority to continue the use of the old names. They may be used in other cases when, in the judgment of the Telephone Company, they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears. Refer to S27.3 for rates and billing conditions.

S27. DIRECTORY LISTINGS

S27.2 CONDITIONS (Cont'd)

- S. A customer who receives a toll free number from a toll carrier other than the local exchange company may have the toll free number listed in the directory of the local company. Refer to S27.3 for rates and billing conditions.
- T. A customer who receives a telephone number from a Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier (RCC) or a Paging Company may be furnished a listing in the directory of the local company at the rate specified in S27.3 G.

S27. DIRECTORY LISTINGS

S27.3 RATES

- A. Charges for listings begin the date directory assistance records are posted and are payable just as charges for exchange service are. Directory assistance records are posted at the time the listing is applied for, except for Designer Listings and Designer Line Listings which do not appear on directory assistance records. Billing for Designer Listings or Designer Line Listings will begin with the subscriber's billing period following delivery of the directory in which the listing will appear. A customer with a foreign listing who does not subscribe to exchange service will be billed annually in December with payment due on January 1 for the following twelve months service. The initial bill for the foreign listing will cover the fractional period from the start of the listing service until the end of the year.
- B. All listing charges automatically discontinue when the subscriber terminates line service, except for foreign listing charges which are billed annually. Charges for additional listings also discontinue when: (a) the listed party dies, (b) the listed party subscribes for similar exchange service, or (c) the listed party moves from the premises at which the exchange service is furnished.
- C. The following monthly charges apply for additional listings and extra line matter in reference listings.

Additional Residence listings, each-----\$ 2.43

S27. DIRECTORY LISTINGS

S27.3 RATES (Cont'd)

D. The Telephone Company reserves the right to reject additional listings when, in its judgment, such listings would tend to delay or impede the use of the service.

E. Subscribers who ask that they not be listed in the telephone directory increase the cost of furnishing Directory Assistance Service. Therefore, all primary telephone numbers capable of dial service, including facsimile lines and switched private lines, will have a directory listing unless the customer subscribes to non-publish or non-list service.

1. Non-Publish indicates the subscriber will not be listed in the telephone directory nor will his number be shown on the Directory Assistance Files. The monthly charge is shown below.

Non-Publish Service-----\$4.20

2. Non-List indicates the subscriber will not be listed in the telephone directory, but will be shown in the files of Directory Assistance.

The monthly charge is shown below.

Non-List Service-----\$2.70

3. The Service Order Charge shown in Section 6 applies when changing to either Non-Publish or Non-list, or when changing a number at the subscriber's request.

F. Telephone directories are provided by the Telephone Company on the following basis:

1. Where the Telephone Company provides the customer equipment, one copy is furnished for each access line at no charge.
2. Where the customer provides his own equipment, one copy is furnished for each access line at no charge.

S27. DIRECTORY LISTINGS

S27.3 RATES (Cont'd)

3. Copies in addition to those in Paragraphs 1. and 2. above are furnished at the current price.

G. Monthly charges for various directory listings are as follows:

	<u>Residence</u>
1. Foreign Number Listing	\$ 1.00
2. Toll Free Number Listing	1.00
3. Mobile, Cellular, RCC, Pager Listing	1.00

Service Order Charges in Section 6 do not apply for the initial listing services in S27.3 C and S27.3 G, but will apply to any subsequent changes to the initial listing number.

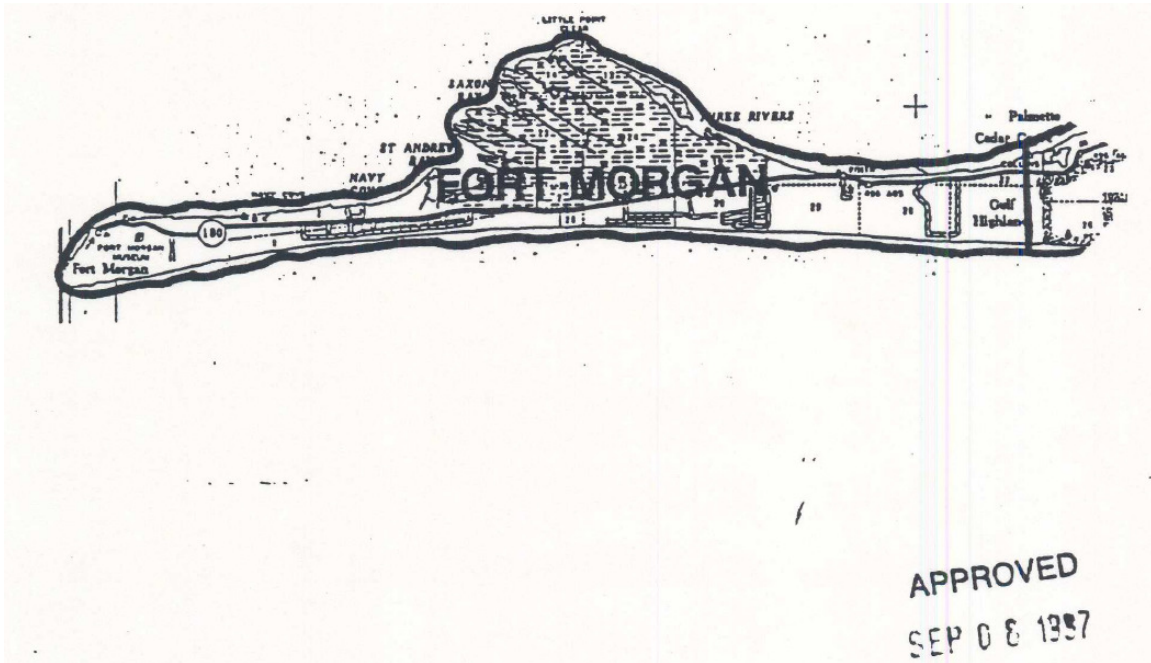
S29. LOCAL EXCHANGE BOUNDARY MAPS

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Issued By: Chantel Mosby
Title: Director, Tariffs

Effective Date: 8-15-10
Docket No.:

S29. LOCAL EXCHANGE BOUNDARY MAPS

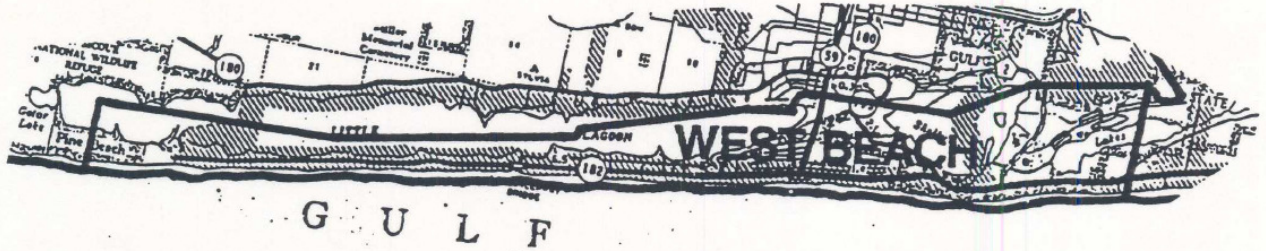


FORT MORGAN EXCHANGE

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S29. LOCAL EXCHANGE BOUNDARY MAPS



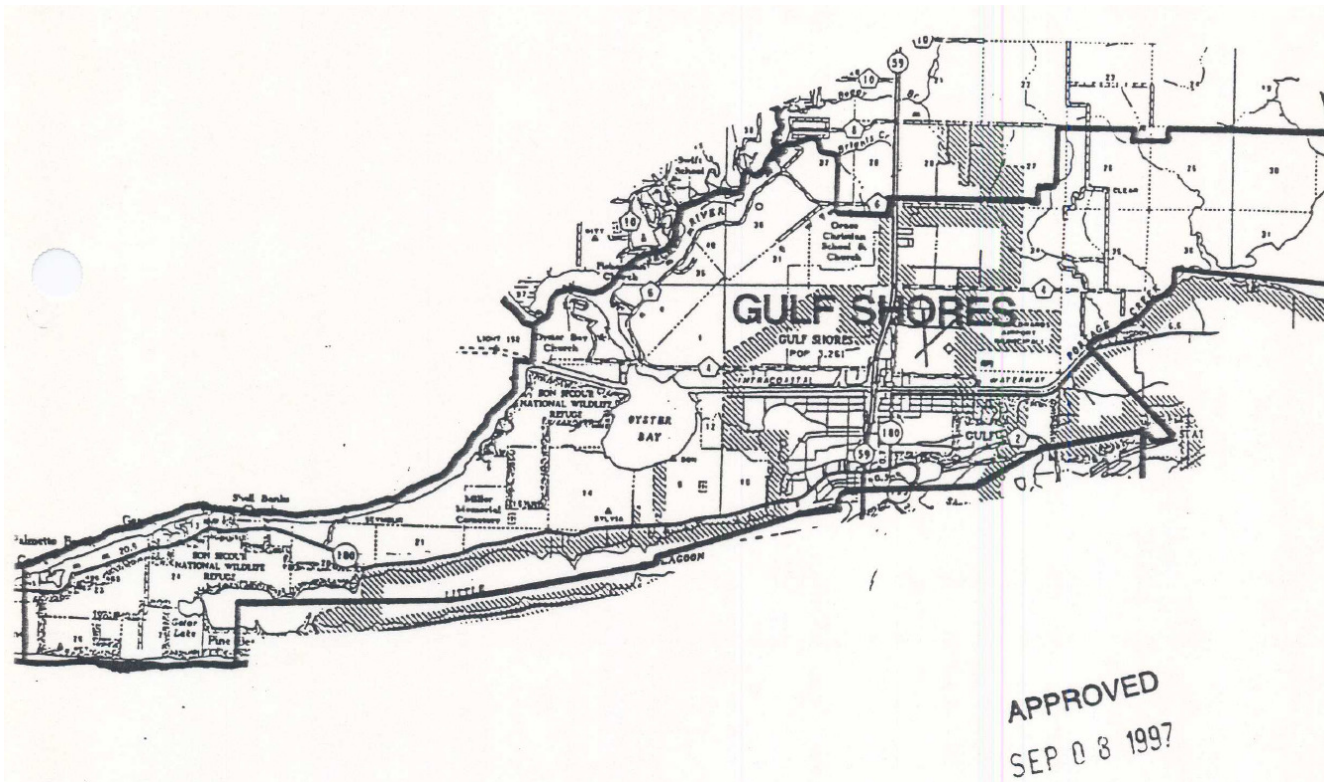
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WEST BEACH EXCHANGE

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Docket No.:

S29. LOCAL EXCHANGE BOUNDARY MAPS

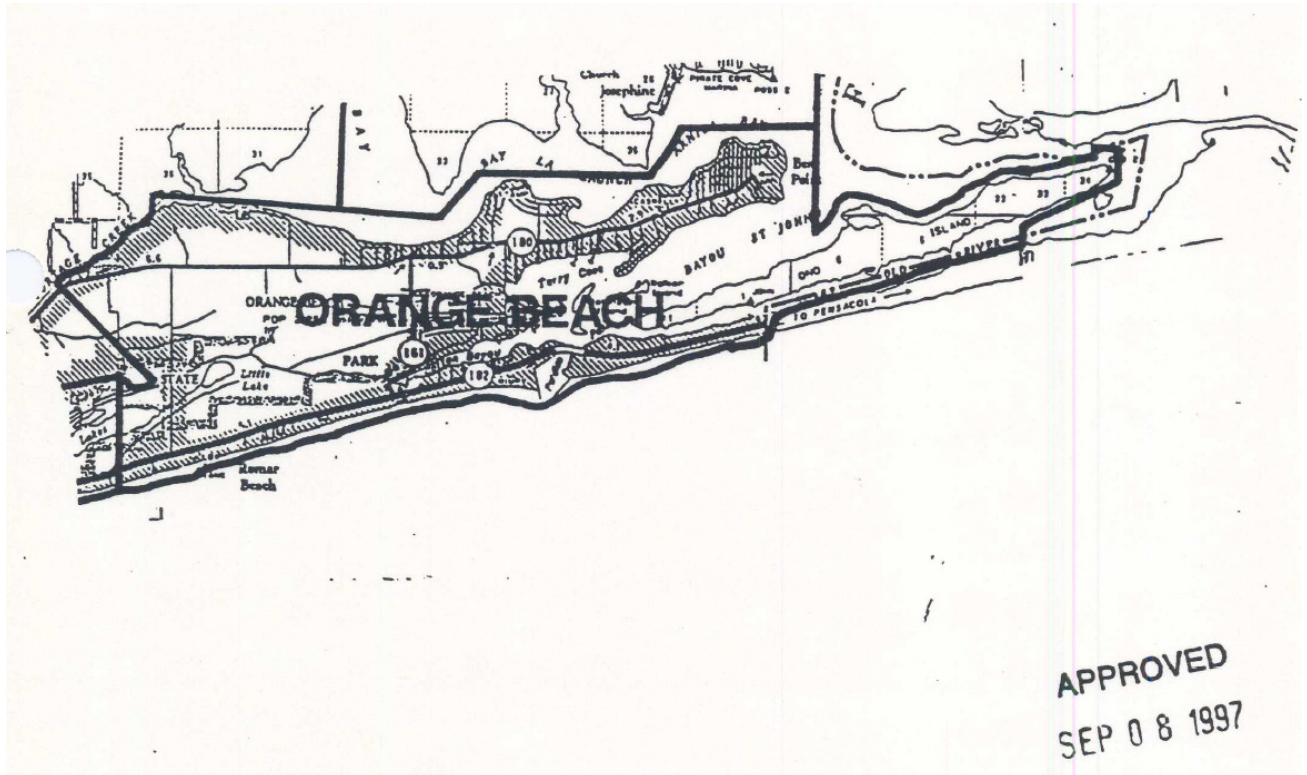


GULF SHORES EXCHANGE

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Title: Director, Tariffs

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Docket No.:

S29. LOCAL EXCHANGE BOUNDARY MAPS

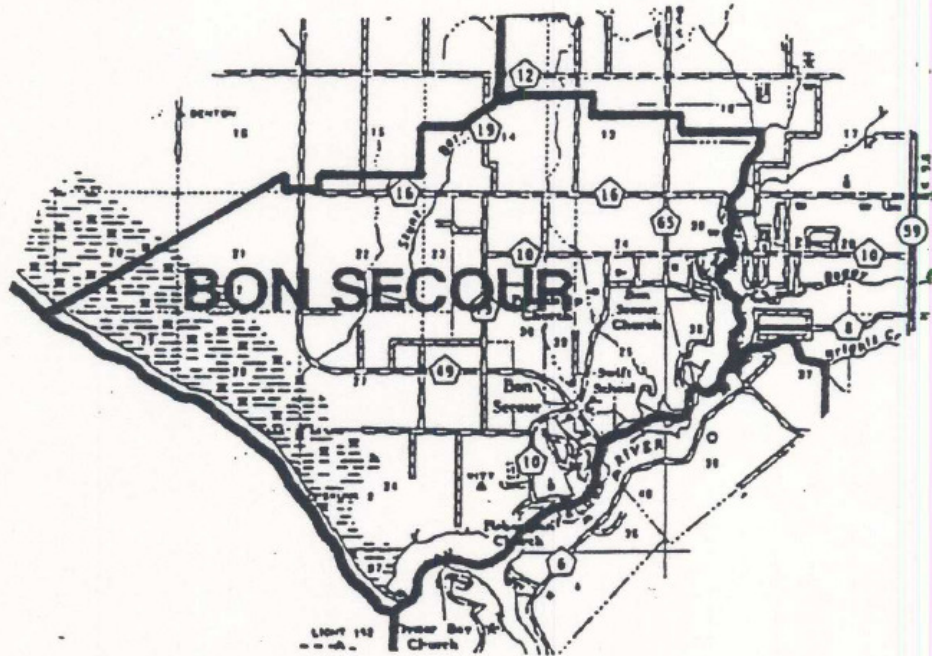


ORANGE BEACH EXCHANGE

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S29. LOCAL EXCHANGE BOUNDARY MAPS



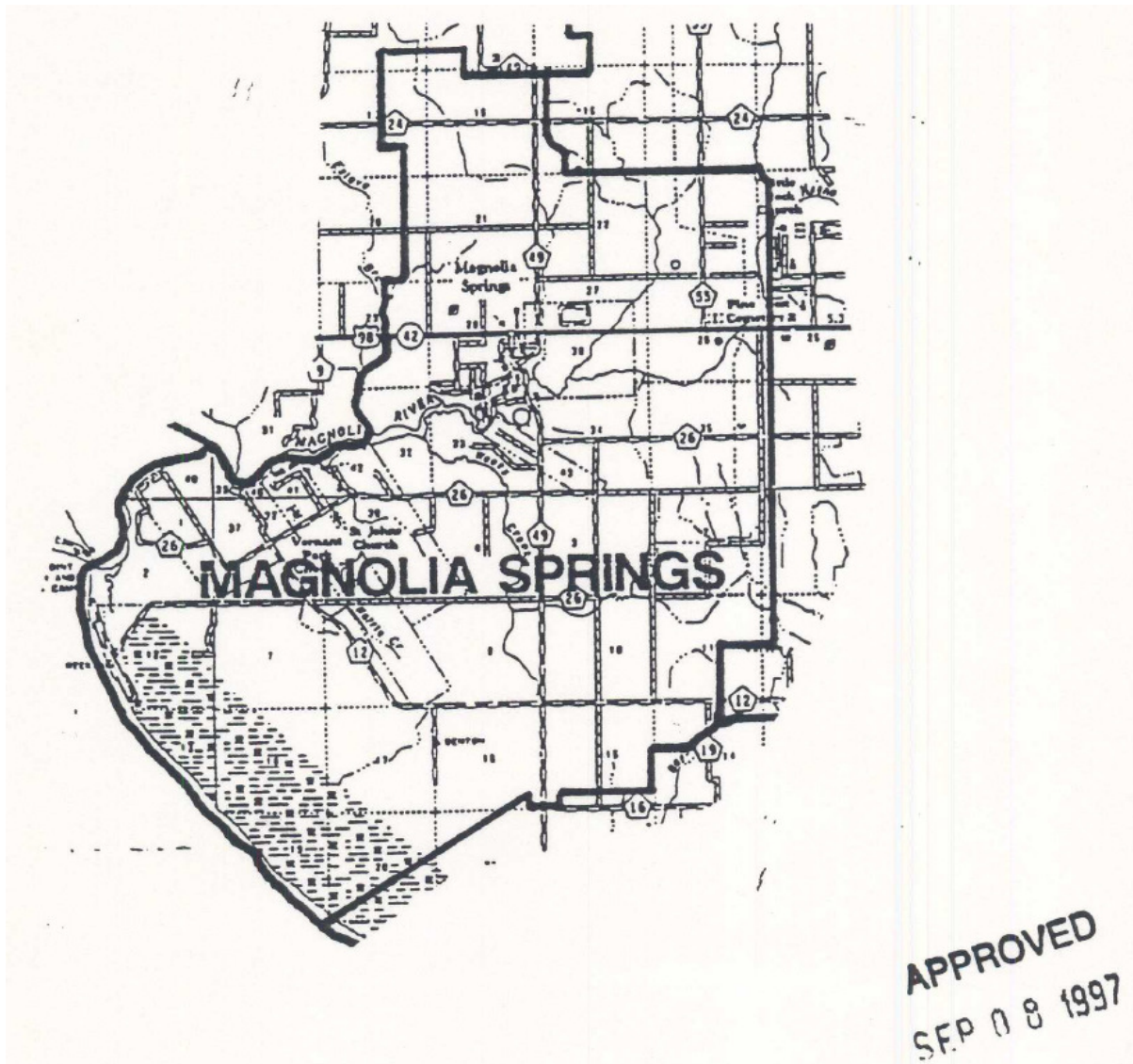
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BON SECOUR EXCHANGE

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MAGNOLIA SPRINGS EXCHANGE

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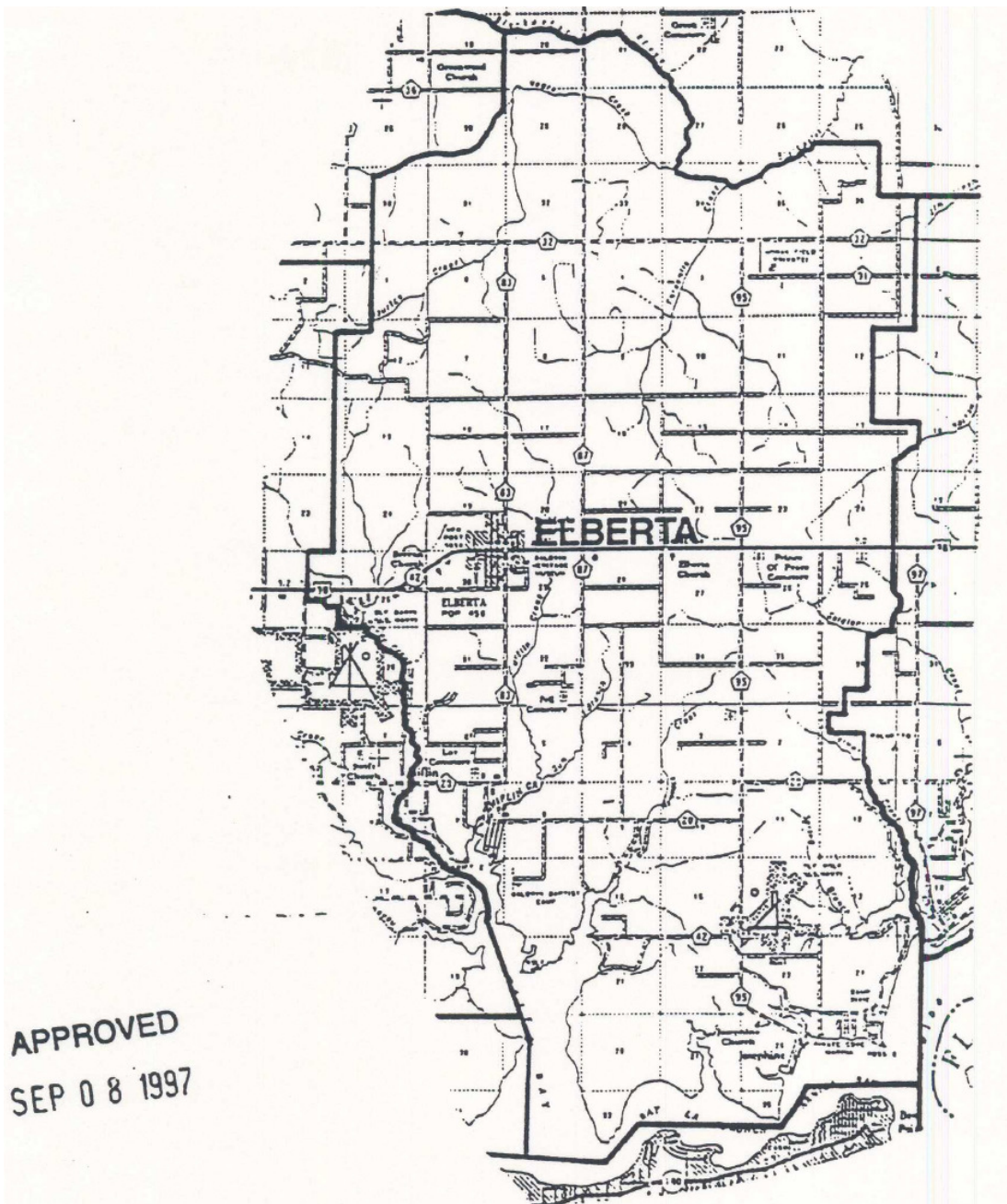
Section 29
Original Sheet No. 7

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Issue Date: 7-15-10
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Title: Director, Tariffs

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S29. LOCAL EXCHANGE BOUNDARY MAPS

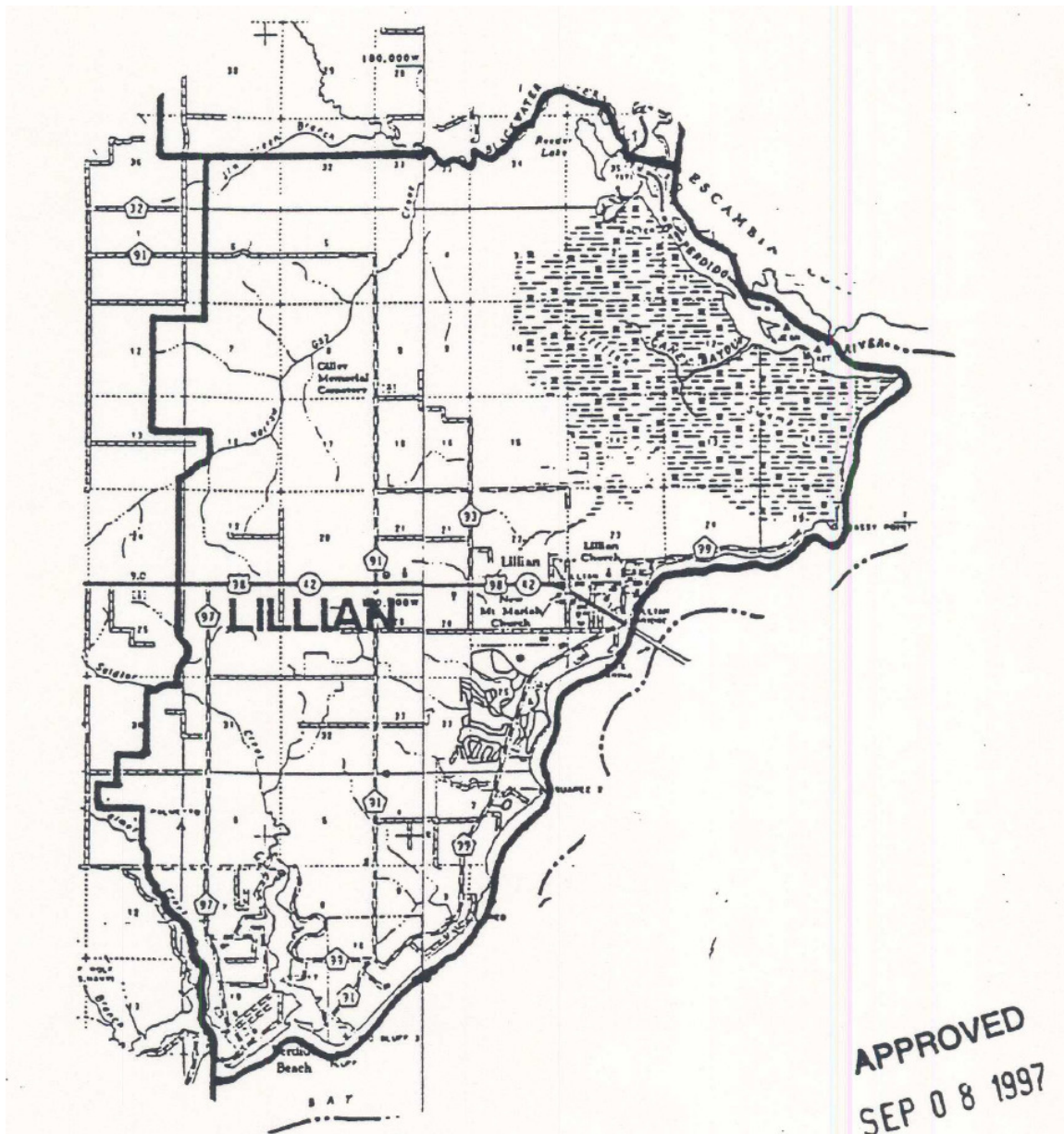


ELBERTA EXCHANGE

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S29. LOCAL EXCHANGE BOUNDARY MAPS

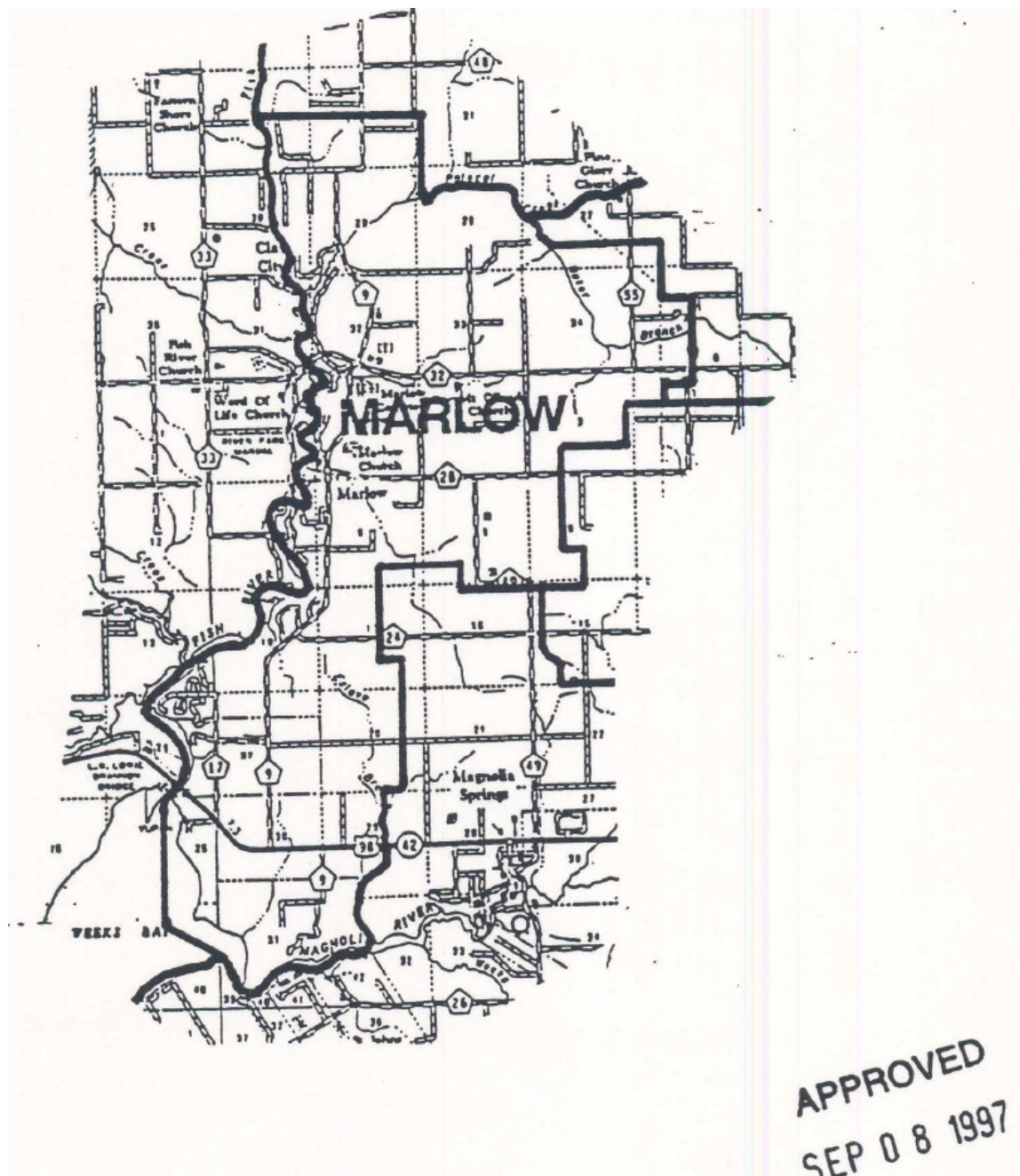


LILLIAN EXCHANGE

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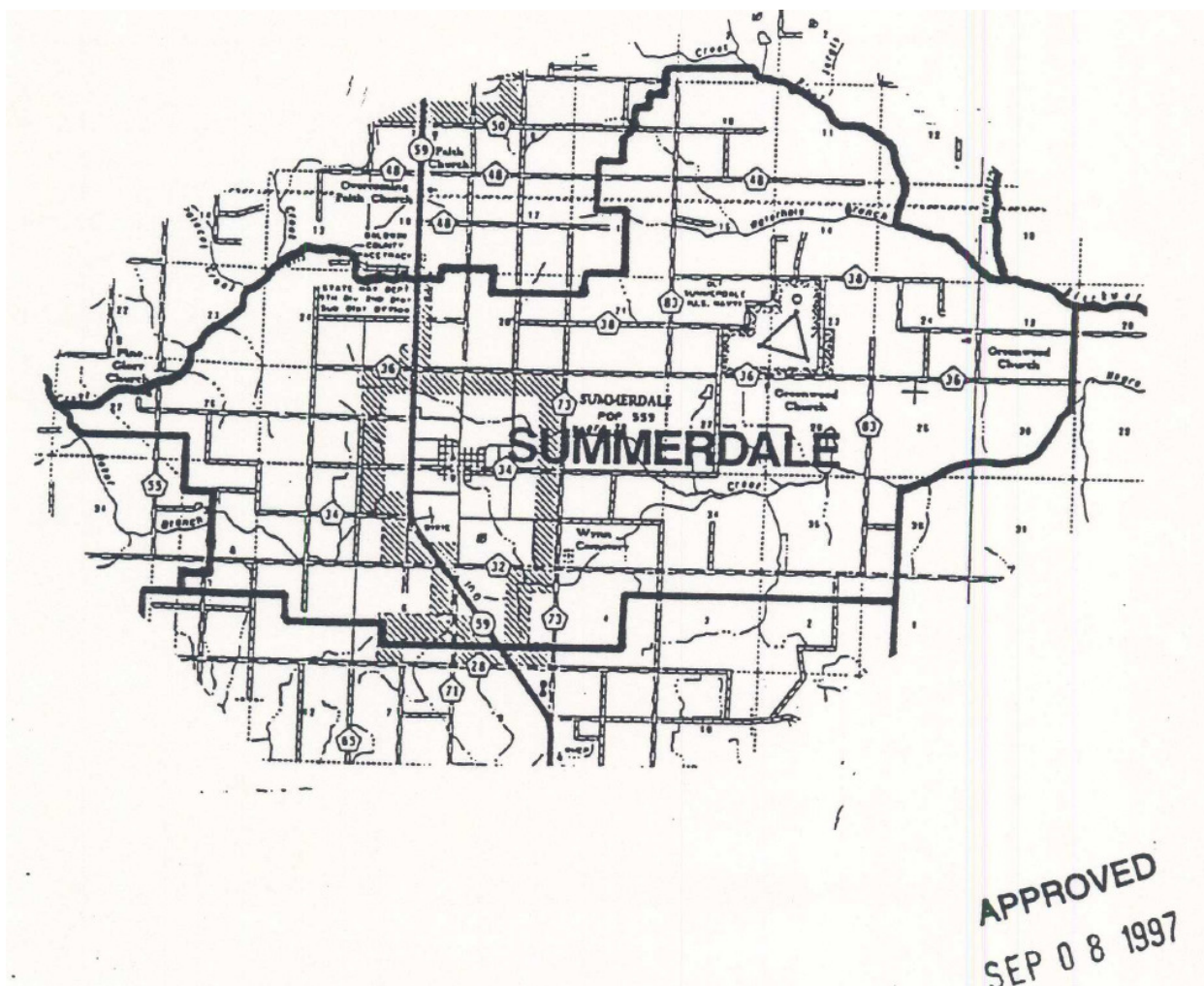


MARLOW EXCHANGE

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S29. LOCAL EXCHANGE BOUNDARY MAPS



SUMMERDALE EXCHANGE

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Section 29
Original Sheet No. 12

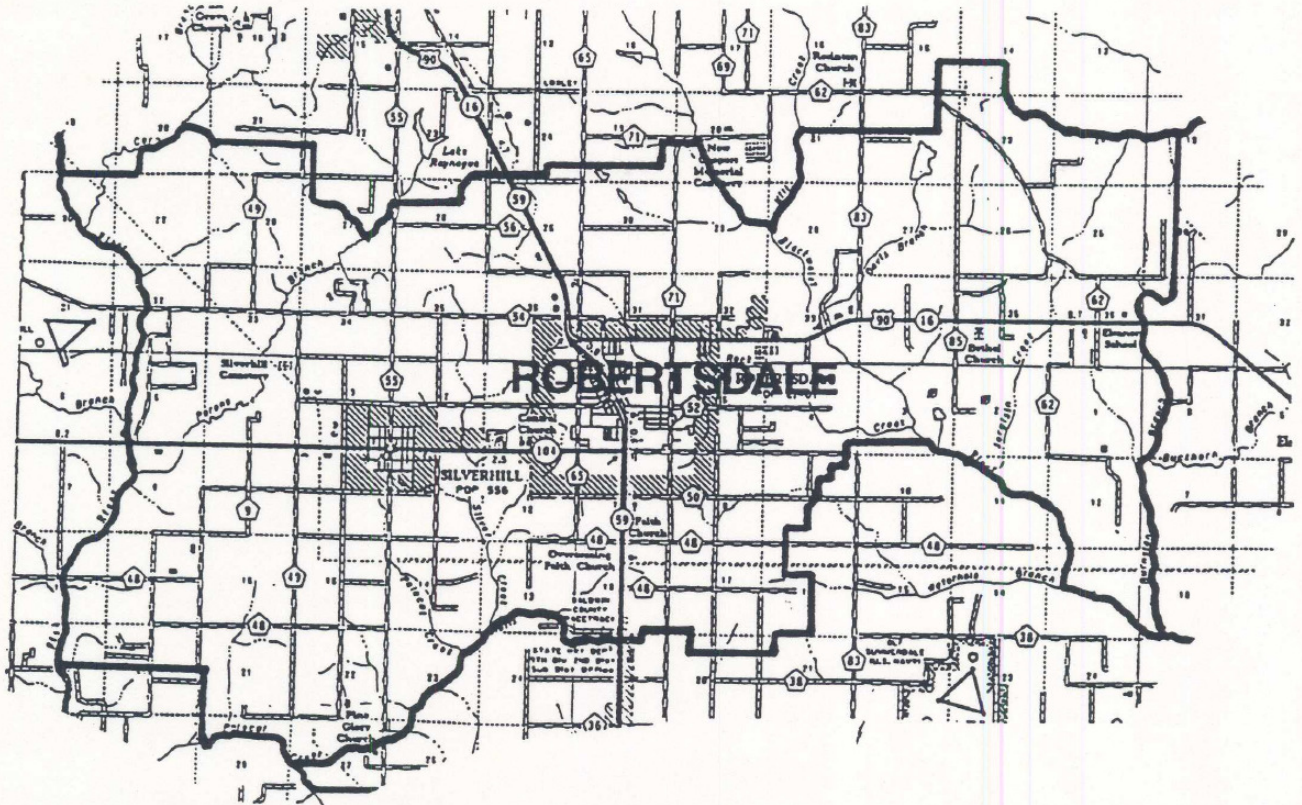
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Docket No.:

S29. LOCAL EXCHANGE BOUNDARY MAPS



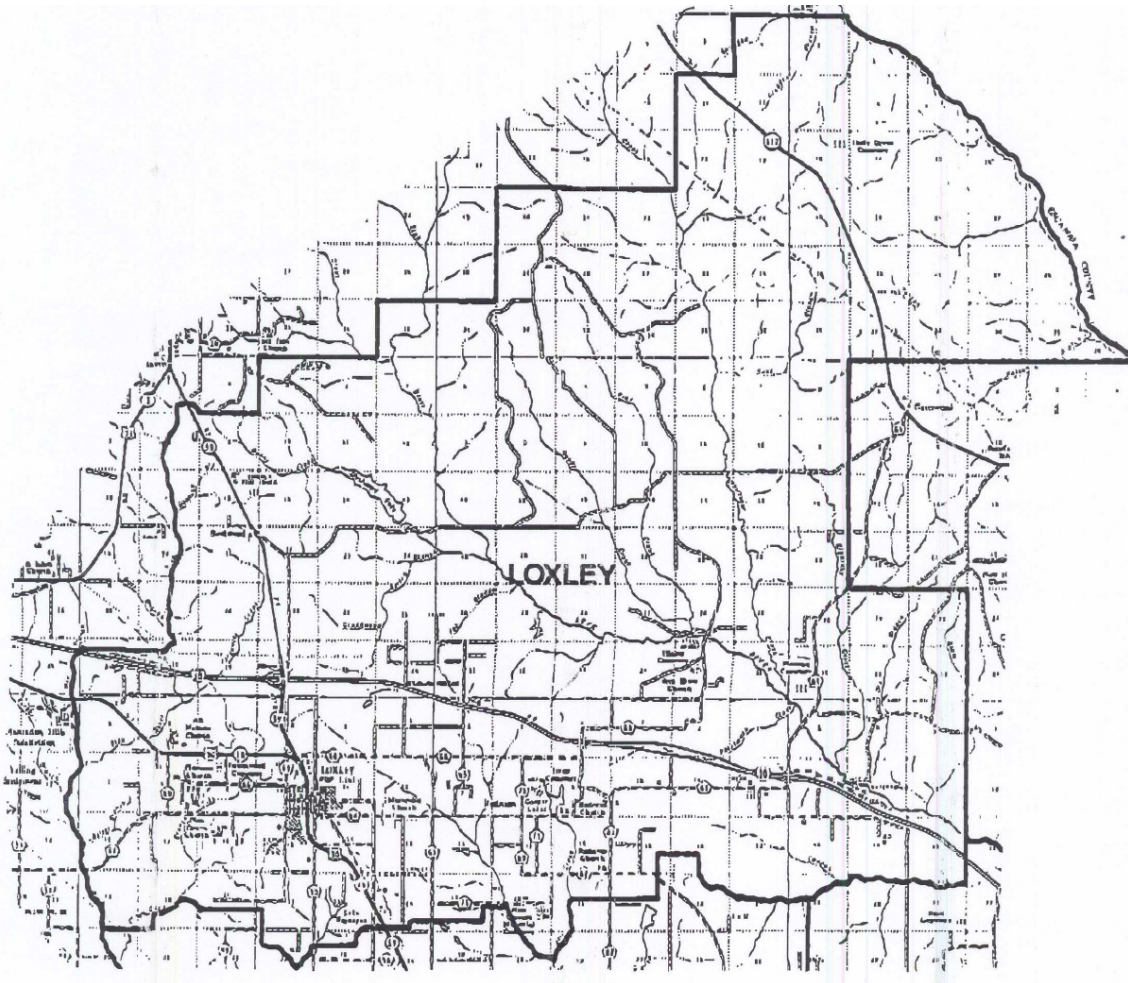
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ROBERTSDALE EXCHANGE

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S29. LOCAL EXCHANGE BOUNDARY MAPS



LOXLEY EXCHANGE

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GENERAL SUBSCRIBER SERVICES TARIFF
GULF TELEPHONE COMPANY D/B/A CENTURYLINK **Section 100**
Original Contents Sheet No. 1

S100. OBSOLETE SERVICE OFFERINGS

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Issue Date: 7-15-10
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Title: Director, Tariffs

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S100. OBSOLETE SERVICE OFFERINGS

S100.1 GENERAL

- A. Service offerings listed herein are classified as obsolete. Conditions applicable to these offerings are set forth in paragraphs following:
 - 1. Service offerings which have been made obsolete are classified according to the categories shown below.
 - 2. Limited to existing customers or available stock.
- B. Obsolete services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offering were not obsolete.

GENERAL SUBSCRIBER SERVICES TARIFF
GULF TELEPHONE COMPANY D/B/A CENTURYLINK

Section 100
Original Sheet No. 2

S100. OBSOLETE SERVICE OFFERINGS

S100.2 ROTARY DIAL LOCAL EXCHANGE SERVICE

(All Exchanges same rate)

Rotary Dial

Class of Service

Residential (One party.)

Individual Lines

\$16.30

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