



STATE OF ALABAMA
ALABAMA PUBLIC SERVICE COMMISSION
P.O. BOX 304260
MONTGOMERY, ALABAMA 36130-4260

CYNTHIA LEE ALMOND, PRESIDENT

LUKE D. BENTLEY IV, EXECUTIVE DIRECTOR

JEREMY H. ODEN, COMMISSIONER, PLACE 1

CHRIS V. BEEKER, III, COMMISSIONER, PLACE 2

M E M O R A N D U M

DATE: July 28, 2026

TO: Commissioner Cynthia Lee Almond
Commissioner Jeremy H. Oden
Commissioner Chris V. Beeker, III

FROM: Jeff Johnston, Director
Utility Services Division

SUBJECT: Agenda for August 4, 2026 Commission Meeting.

The following items will be presented to the Commission during the regular August 4, 2026 Commission Meeting.

CONSUMER SERVICES REPORT

CONSUMER SERVICES ELECTRIC & GAS INQUIRIES

July

Company	Service Category	Total Inquiries	Service Outage Interruption	Service Quality	Service Connection	Service Disconnected	Billing Issues	Payment Issues	Request Info Only
Alabama Power	Residential	31	1	8			10	6	6
	Business								
Spire Alabama	Residential	7		1		5	1		
	Business								
Spire Gulf	Residential	0							
	Business								
TOTAL	Residential	38	1	9		5	11	6	6
	Business	0							

BASIC SERVICE ONLY

Company	Service Category	Total Inquiries	Service Outage	Service Quality	Service Connection	Service Disconnection	Billing Issues	Payment Issues	Lifeline	Request Info Only
ILEC	Residential									
	Business									
CLEC	Residential									
	Business									
TOLL	Residential									
	Business									
OTHER	Residential									
	Business									
Total Under PSC Complaint Jurisdiction		0								

OTHER RETAIL SERVICES/ISSUES

Service Category	Total Inquiries	Toll Service	Internet Service	Slamming Cramming	Wireless Issues	Number Porting Issues	Video CATV	Inmate Calling Service	Request Info Only
Residential	5		4						1
Business									
Total	5		4						1
Not Under PSC Jurisdiction	5		4						1
Under PSC Jurisdiction									

Other Retail Services/Issues Under PSC Jurisdiction (Above)	0
Basic Service Inquiries Under PSC Jurisdiction (Previous Page)	0
Total Telecom Inquiries Under PSC Jurisdiction (Non-referrals)	0
Inquiries Not Subject to PSC Jurisdiction	5

Referred Inquiries (Waived Complaint Jurisdiction)	
Residential	11
Business	1
TOTAL	12

TOTAL TELECOM INQUIRIES			
Under PSC Complaint Jurisdiction	Waived Complaint Jurisdiction (Referrals)	Received But Not Under PSC Jurisdiction	Total Received
0	12	5	17

Gas Agenda

NATURAL GAS

Docket 18046 and SPIRE ALABAMA INC. -- Division Report on Rate RSE as of June 30,
18328 2026

Based on preliminary figures at point-of-test June 30, 2026, the projected RSE return on average common equity for the rate year ending September 30, 2026, was 9.85 percent, which was within the authorized range and results in no adjustment to rates. The authorized return on average common equity is 9.50 to 9.90 percent.

Docket 28101 SPIRE GULF INC. -- Division Report on Rate RSE as of June 30, 2026

Based on preliminary figures as of June 30, 2026, the projected RSE return on average common equity for the rate year ending September 30, 2026, was 9.82 percent. The authorized return on average common equity is 9.70 to 10.30 percent.

Docket 18046 and SPIRE ALABAMA INC. -- Application for Approval to Cancel the
18328 Accelerated Infrastructure Modernization (AIM) Program Tariff
Recommend Approval

Docket U-5225 SPIRE GULF INC. -- Application for Approval of a Transportation Service
Agreement with Vertex Refining Alabama LLC
Recommend Approval

DOCKET 32151 - TELECOMMUNICATION PROVIDERS FILING NOTICE OF THEIR ELECTION TO WAIVE THE COMMISSION'S RETAIL SERVICE COMPLAINT AND DISPUTE JURISDICTION IN ACCORDANCE WITH §37-2A-4(K) of ALABAMA LEGISLATIVE ACT 2014-082.

JULY 2026 ELECTIONS: NONE PRIOR ELECTIONS: ACN Communications Services, Inc. BellSouth Telecommunications, LLC d/b/a AT&T Alabama (Effective June 1, 2014) CenturyTel of Alabama, LLC d/b/a CenturyLink Knology of Alabama, Inc. d/b/a WOW! Internet, Cable and Phone Knology of the Valley, Inc. d/b/a WOW! Internet, Cable and Phone Knology Total Communications, Inc. d/b/a WOW! Internet, Cable and Phone Frontier Communications of Alabama, LLC Frontier Communications of Lamar County, LLC Frontier Communications of the South, LLC Gulf Telephone Company d/b/a CenturyLink McLeodUSA Telecommunication Services National Telephone of Alabama, Inc.	. Network Telephone Corporation Paetec Communications, Inc. Roanoke Telephone Company, Inc. Spectrotel of Alabama, LLC TEC of Jackson, Inc. The Other Phone Company US LEC of Alabama, LLC Valley Telephone Co., LLC d/b/a WOW! Internet, Cable and Phone Wiregrass Telecom, Inc. d/b/a WOW! Internet, Cable and Phone Windstream Alabama, LLC Windstream Communications, Inc. Windstream KDL, Inc. Windstream Norlight, Inc. Windstream NuVox, Inc. YMax Communications Corp.
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