



STATE OF ALABAMA
ALABAMA PUBLIC SERVICE COMMISSION
P.O. BOX 304260
MONTGOMERY, ALABAMA 36130-4260

CYNTHIA LEE ALMOND, PRESIDENT

LUKE D. BENTLEY IV, EXECUTIVE DIRECTOR

JEREMY H. ODEN, COMMISSIONER, PLACE 1

CHRIS V. BEEKER, III, COMMISSIONER, PLACE 2

M E M O R A N D U M

DATE: August 25, 2026

TO: Commissioner Cynthia Lee Almond
Commissioner Jeremy H. Oden
Commissioner Chris V. Beeker, III

FROM: Jeff Johnston, Director^{JGJ}
Utility Services Division

SUBJECT: Agenda for September 1, 2026 Commission Meeting.

The following items will be presented to the Commission during the regular September 1, 2026 Commission Meeting.

CONSUMER SERVICES REPORT

CONSUMER SERVICES ELECTRIC & GAS INQUIRIES

August

Company	Service Category	Total Inquiries	Service Outage Interruption	Service Quality	Service Connection	Service Disconnected	Billing Issues	Payment Issues	Request Info Only
Alabama Power	Residential	15	2	1	2		4	3	3
	Business	4		1	1				2
Spire Alabama	Residential	4					2	1	1
	Business								
Spire Gulf	Residential	1			1				
	Business								
TOTAL	Residential	20	1	1	4		6	4	4
	Business	4		1	1				2

BASIC SERVICE ONLY

Company	Service Category	Total Inquiries	Service Outage	Service Quality	Service Connection	Service Disconnection	Billing Issues	Payment Issues	Lifeline	Request Info Only
ILEC	Residential	1		1						
	Business									
CLEC	Residential									
	Business									
TOLL	Residential									
	Business									
OTHER	Residential									
	Business									
Total Under PSC Complaint Jurisdiction		1		1						

OTHER RETAIL SERVICES/ISSUES

Service Category	Total Inquiries	Toll Service	Internet Service	Slamming Cramming	Wireless Issues	Number Porting Issues	Video CATV	Inmate Calling Service	Request Info Only
Residential	3		2			1			
Business									
Total	3		2			1			
Not Under PSC Jurisdiction	2		2						
Under PSC Jurisdiction	1					1			

Other Retail Services/Issues Under PSC Jurisdiction (Above)	1
Basic Service Inquiries Under PSC Jurisdiction (Previous Page)	1
Total Telecom Inquiries Under PSC Jurisdiction (Non-referrals)	2
Inquiries Not Subject to PSC Jurisdiction	2

Referred Inquiries (Waived Complaint Jurisdiction)	
Residential	5
Business	2
TOTAL	7

TOTAL TELECOM INQUIRIES			
Under PSC Complaint Jurisdiction	Waived Complaint Jurisdiction (Referrals)	Received But Not Under PSC Jurisdiction	Total Received
2	7	2	11

Gas Agenda

NATURAL GAS

Docket 18046 and SPIRE ALABAMA INC. -- Division Report on Rate RSE as of July 31,
18328 2026

Based on preliminary figures as of July 31, 2026, the projected RSE return on average common equity for the rate year ending September 30, 2026, was 9.65 percent. The authorized return on average common equity is 9.50 to 9.90 percent.

Docket 28101 SPIRE GULF INC. -- Division Report on Rate RSE as of July 31, 2026

Based on preliminary figures as of July 31, 2026, the projected RSE return on average common equity for the rate year ending September 30, 2026, was 9.67 percent. The authorized return on average common equity is 9.70 to 10.30 percent.

Telecommunication Agenda

AMENDED INTERCONNECTION AGREEMENT (S)

- Docket U-4548 BELLSOUTH TELECOMMUNICATIONS LLC D/B/A AT&T ALABAMA AND TEC OF JACKSON INC -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and TEC of Jackson, Inc pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.
- Docket U-4701 BELLSOUTH TELECOMMUNICATIONS LLC D/B/A AT&T ALABAMA AND COMCAST PHONE OF ALABAMA LLC -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and Comcast Phone of Alabama, LLC pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.
- Docket U-4932 BELLSOUTH TELECOMMUNICATIONS LLC D/B/A AT&T ALABAMA AND FARMERS TELECOMMUNICATIONS CORPORATION -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and Farmers Telecommunications Corporation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.
- Docket U-5078 BELLSOUTH TELECOMMUNICATIONS LLC D/B/A AT&T ALABAMA AND NEW HORIZONS COMMUNICATIONS CORP -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and New Horizons Communications Corp. pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.

- Docket U-5144 BELLSOUTH TELECOMMUNICATIONS LLC D/B/A AT&T ALABAMA AND AIRUS INC. -- Approval of an Amendment to the Interconnection Agreement between BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast and Airus, Inc pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.
Recommend Approval.

CERTIFICATION (S)

- Docket 25980 Implementation of the Universal Service Requirements of Section 254 of the Telecommunications Act of 1996 and 47 C.F.R. § 54.314. All Eligible Telecommunications Carriers (ETCs) for high-cost universal funding seek certification of their eligibility and expenditure for the 2027 USF Connect America Fund and high-cost support. Certifies the eligibility of the petitioning ETCs and notifies the Federal Communications Commission of that certification. Further Order that Certifies All Eligible Telecommunications Carriers (ETCs) eligibility and expenditure plans for the 2026 USF Connect America Fund for high-cost support.

Recommend approval.

NAME CHANGE (S)

- Docket 30679;
31292 BROADVIEW NETWORKS, LLC -- Approval to change company name from Broadview Networks, In. to Broadview Networks, LLC. Filed July 27, with a requested immediate effective date.
Recommend Approval.

DOCKET 32151 - TELECOMMUNICATION PROVIDERS FILING NOTICE OF THEIR ELECTION TO WAIVE THE COMMISSION'S RETAIL SERVICE COMPLAINT AND DISPUTE JURISDICTION IN ACCORDANCE WITH §37-2A-4(K) of ALABAMA LEGISLATIVE ACT 2014-082.

AUGUST 2026 ELECTIONS: NONE PRIOR ELECTIONS: ACN Communications Services, Inc. BellSouth Telecommunications, LLC d/b/a AT&T Alabama (Effective June 1, 2014) CenturyTel of Alabama, LLC d/b/a CenturyLink Knology of Alabama, Inc. d/b/a WOW! Internet, Cable and Phone Knology of the Valley, Inc. d/b/a WOW! Internet, Cable and Phone Knology Total Communications, Inc. d/b/a WOW! Internet, Cable and Phone Frontier Communications of Alabama, LLC Frontier Communications of Lamar County, LLC Frontier Communications of the South, LLC Gulf Telephone Company d/b/a CenturyLink McLeodUSA Telecommunication Services National Telephone of Alabama, Inc.	. Network Telephone Corporation Paetec Communications, Inc. Roanoke Telephone Company, Inc. Spectrotel of Alabama, LLC TEC of Jackson, Inc. The Other Phone Company US LEC of Alabama, LLC Valley Telephone Co., LLC d/b/a WOW! Internet, Cable and Phone Wiregrass Telecom, Inc. d/b/a WOW! Internet, Cable and Phone Windstream Alabama, LLC Windstream Communications, Inc. Windstream KDL, Inc. Windstream Norlight, Inc. Windstream NuVox, Inc. YMax Communications Corp.
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